



**SOUTHERN
CRESCENT**
TECHNICAL COLLEGE

Student Satisfaction Survey

Conducted Spring 2022
Office of Institutional Effectiveness

Summary of Key Findings

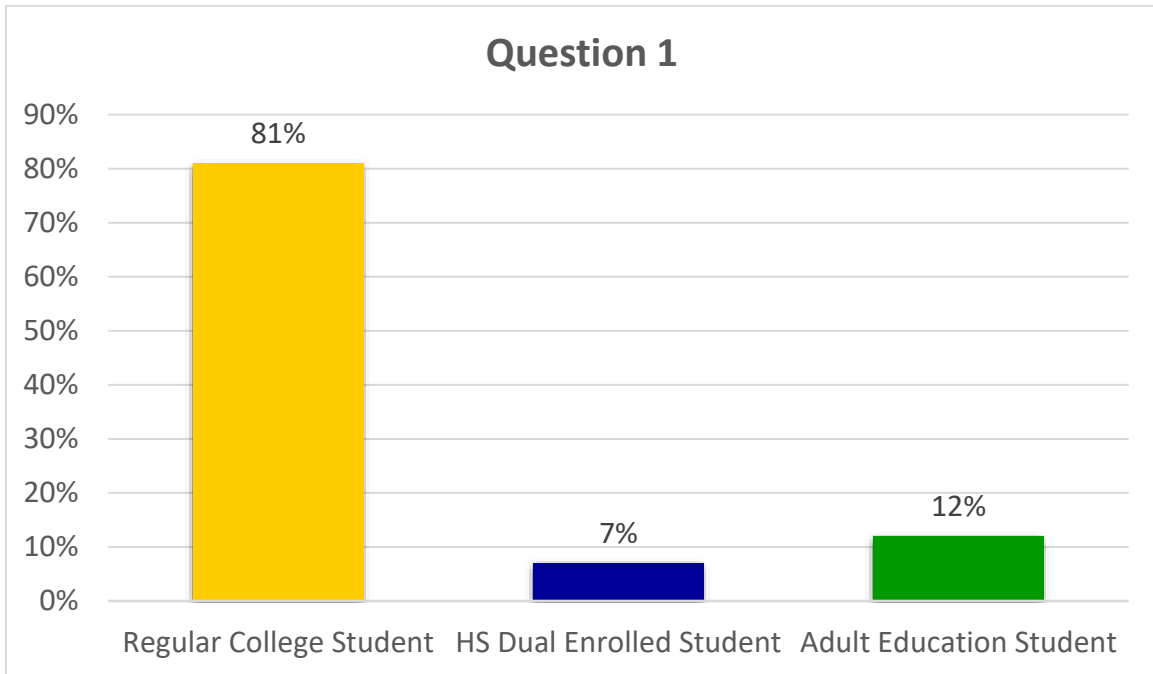
The Survey of Appropriateness and Adequacy of Services and Facilities was developed by the Office of Institutional Effectiveness at Southern Crescent Technical College. This annual student survey is conducted during the Spring semester and asks students to rate the appropriateness and adequacy of services within academic affairs, student affairs, facilities, classrooms, labs, and equipment to meet their needs. This section provides an overview and summary of the key findings of the survey.

The survey was sent to over 5000 students and results show a 6% margin of error with an 85% confidence interval. During the spring 2022 collection period 138 students responded with 81% regular college students, 7% high school dual enrolled students, and 12% adult education students. Students were asked to identify their home campus. The results show 66% are from the Griffin campus, 16% are from the Henry campus, 11% from the Flint River campus, and the remaining 7% were spread out among the various smaller sites. In reviewing the individual questions, the survey shows the number of responses varies from 117 to 137 per question.

The analysis of the survey data identifies key points about student attitudes toward the appropriateness and adequacy of services, facilities, classrooms, labs and equipment that will assist the College in identifying areas for improvement. This data will assist in allowing Southern Crescent Technical College to fulfill its mission and Build Strong Students, Strong Careers, and Strong Communities.

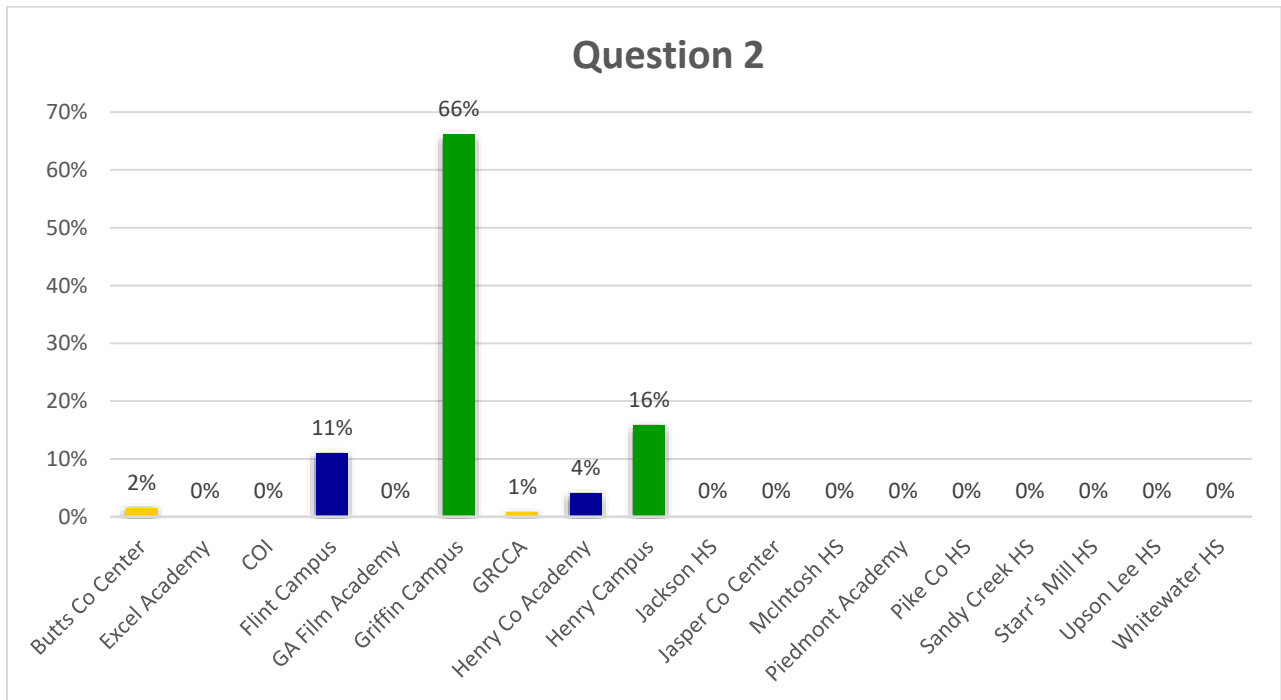
QUESTION 1: I AM A...

Answer Choices	Responses	
Regular College Student	81.02%	111
High School Dual Enrolled Student	6.57%	9
Adult Education Student	12.41%	17
	Answered	137
	Skipped	1



QUESTION 2: HOME CAMPUS

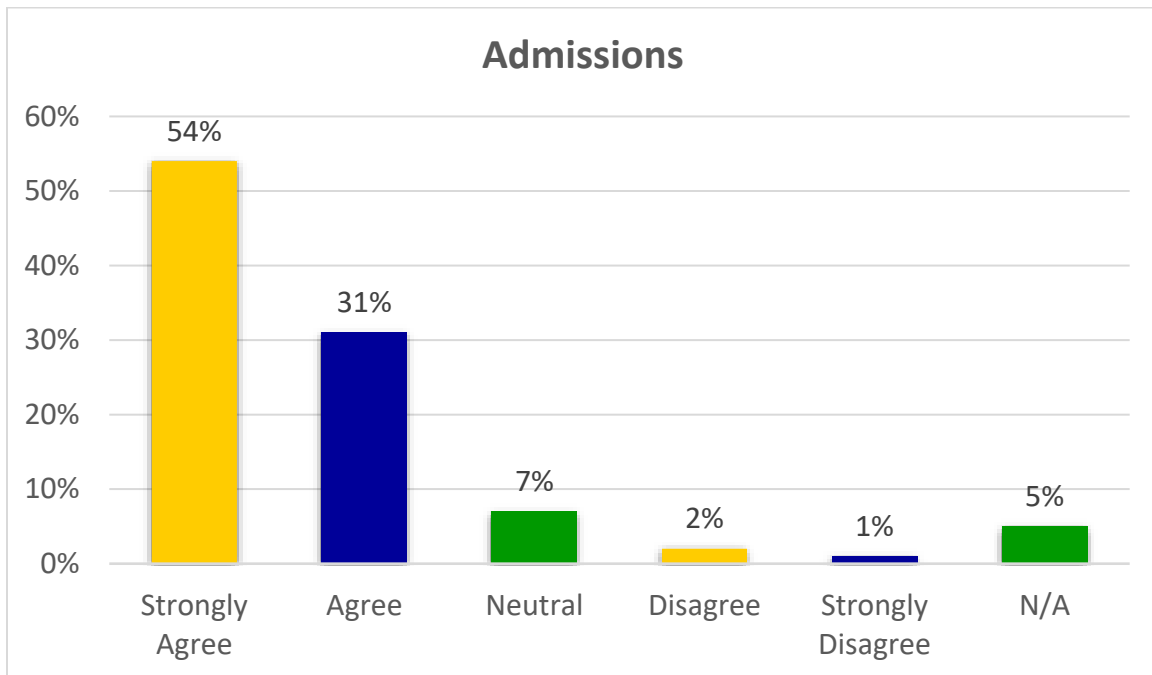
Answer Choices	Responses	
Butts County Center	1.50%	2
Excel Academy	0.00%	0
Fayette County Center (COI)	0.00%	0
Flint River Campus	11.28%	15
Georgia Film Academy (Pinewood)	0.00%	0
Griffin Campus	66.17%	88
Griffin Region College and Career Academy (GRCCA)	0.75%	1
Henry County Academy	4.51%	6
Henry Campus	15.79%	21
Jackson High School	0.00%	0
Jasper County Center	0.00%	0
McIntosh High School	0.00%	0
Piedmont Academy	0.00%	0
Pike County High School	0.00%	0
Sandy Creek High School	0.00%	0
Starr's Mills High School	0.00%	0
Upton Lee High School	0.00%	0
Whitewater High School	0.00%	0
Answered		133
Skipped		5



QUESTION 3: ADMISSIONS

Students have a favorable attitude toward the College’s admissions office with 85% saying they strongly agree or agree the admissions office is appropriately and adequately meeting their needs. As the admissions office identifies areas of improvement within the department’s annual planning and assessment process, the results of this survey could be used to establish a benchmark. Subsequent surveys could be used as an assessment instrument. Areas of focus to consider would be the 15% combined responses that students are neutral, disagree, strongly disagree, or N/A. Please note that with a 6% margin of error and an 85% confidence interval, using the spring 2021 enrollment of 4,943 students the college can safely say that 445-1,038 students have a less than favorable attitude toward the College’s admissions office.

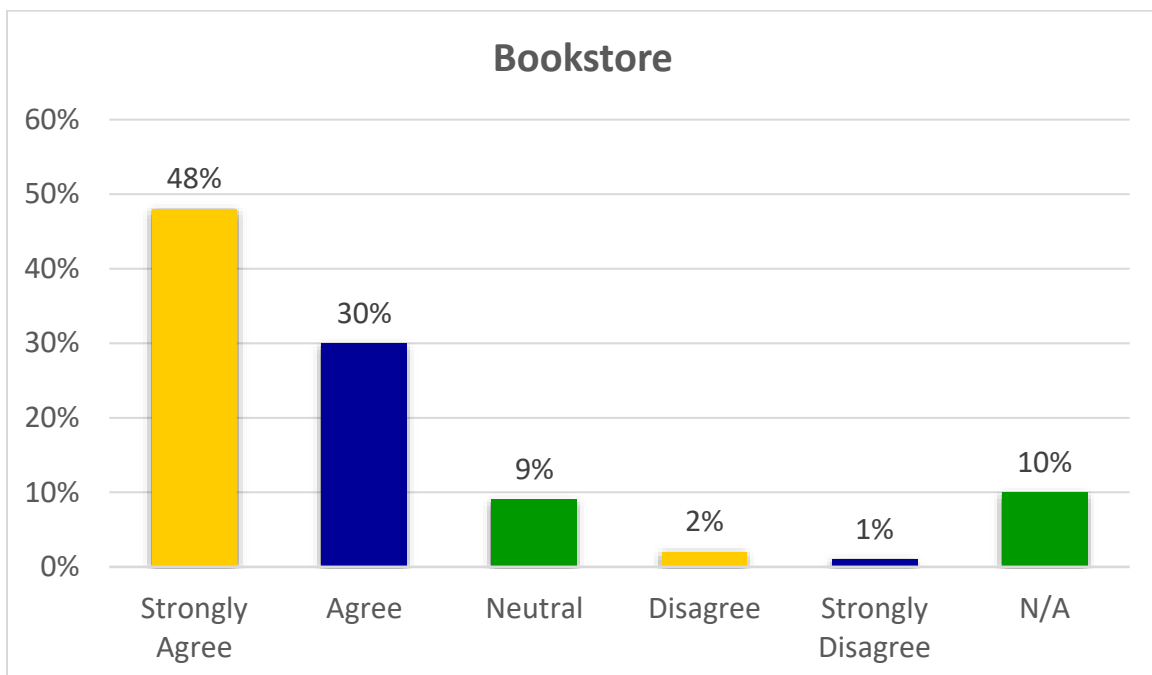
Answer Choices	Responses	
Strongly Agree	54.03%	67
Agree	31.45%	39
Neutral	7.26%	9
Disagree	1.61%	2
Strongly Disagree	0.81%	1
N/A	4.84%	6
	Answered	124
	Skipped	14



QUESTION 4: BOOKSTORE

Student’s attitude toward the College’s Bookstore shows that 78% say they strongly agree or agree the Bookstore is appropriately and adequately meeting their needs. As the Bookstore identifies areas of improvement within the department’s annual planning and assessment process, the results of this survey could be used to establish a benchmark. Subsequent surveys could be used as an assessment instrument. Areas of focus to consider would be the 22% combined responses that students are neutral, disagree, strongly disagree, or N/A. Please note that with a 6% margin of error and an 85% confidence interval, using the spring 2022 enrollment of 4,943 students, the college can safely say that 791-1,384 students have a less than favorable attitude toward the College’s Career and Academic Planning Center.

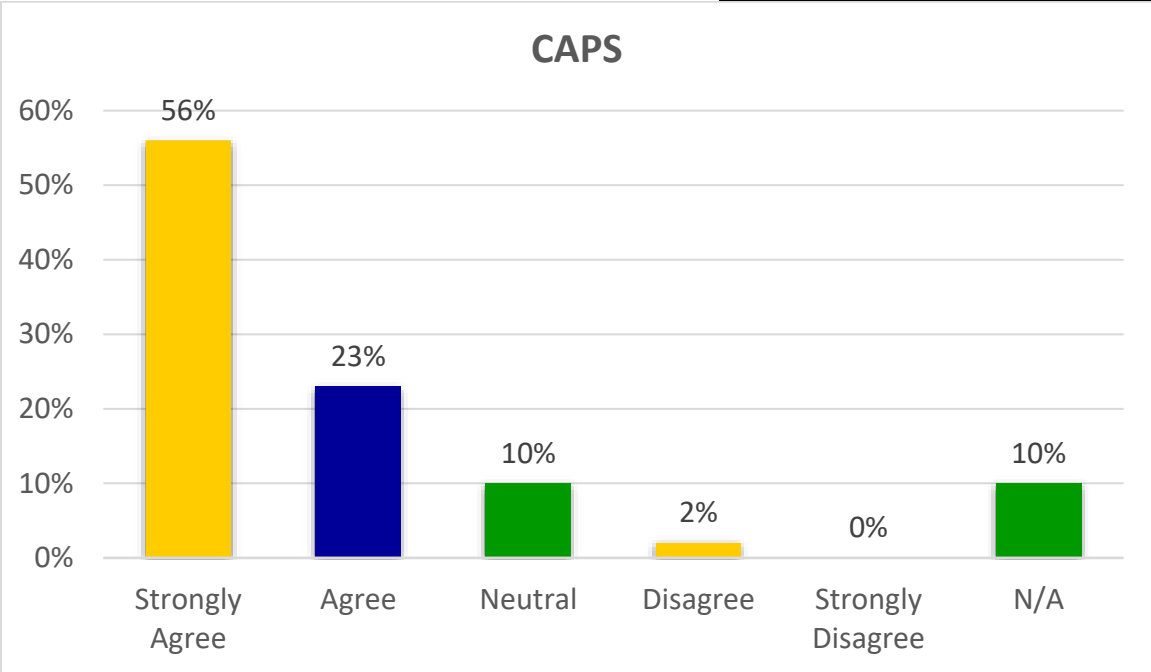
Answer Choices	Responses	
Strongly Agree	48.39%	60
Agree	29.84%	37
Neutral	8.87%	11
Disagree	1.61%	2
Strongly Disagree	0.81%	1
N/A	10.48%	13
	Answered	124
	Skipped	14



QUESTION 5: CAREER AND ACADEMIC PLANNING CENTER

Student’s attitude toward the College’s Career and Academic Planning Center shows that 79% say they strongly agree or agree the Career and Academic Planning Center is appropriately and adequately meeting their needs. As the Career and Academic Planning Center identifies areas of improvement within the department’s annual planning and assessment process, the results of this survey could be used to establish a benchmark. Subsequent surveys could be used as an assessment instrument. Areas of focus to consider would be the 21% combined responses that students are neutral, disagree, strongly disagree, or N/A. Please note that with a 6% margin of error and an 85% confidence interval, using the spring 2022 enrollment of 4,943 students, the college can safely say that 741-1,335 students have a less than favorable attitude toward the College’s Career and Academic Planning Center.

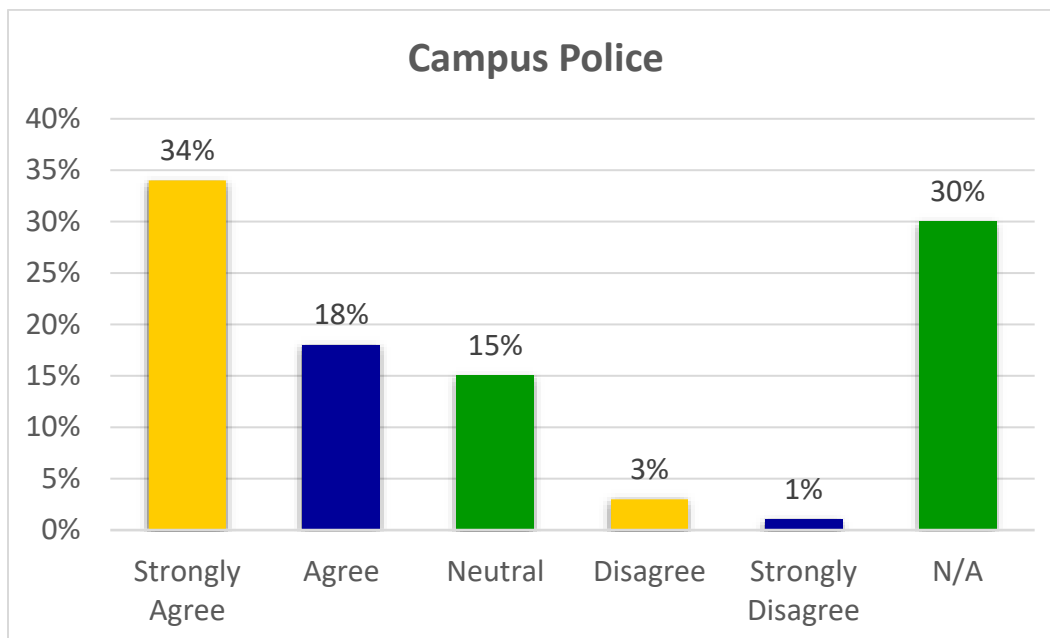
Answer Choices	Responses	
Strongly Agree	55.65%	69
Agree	22.58%	28
Neutral	10.48%	13
Disagree	1.61%	2
Strongly Disagree	0.00%	0
N/A	9.68%	12
	Answered	124
	Skipped	14



QUESTION 6: CAMPUS POLICE/SECURITY

Student's attitude toward the College's Campus Police shows that 64% say they strongly agree or agree the Campus Police is appropriately and adequately meeting their needs. As the Campus Police identifies areas of improvement within the department's annual planning and assessment process, the results of this survey could be used to establish a benchmark. Subsequent surveys could be used as an assessment instrument. Areas of focus to consider would be the 36% combined responses that students are neutral, disagree, strongly disagree, or N/A. Please note that with a 6% margin of error and an 85% confidence interval, using the spring 2022 enrollment of 4,943 students, the college can safely say that 1,483-2,076 students have a less than favorable attitude toward the College's Career and Academic Planning Center.

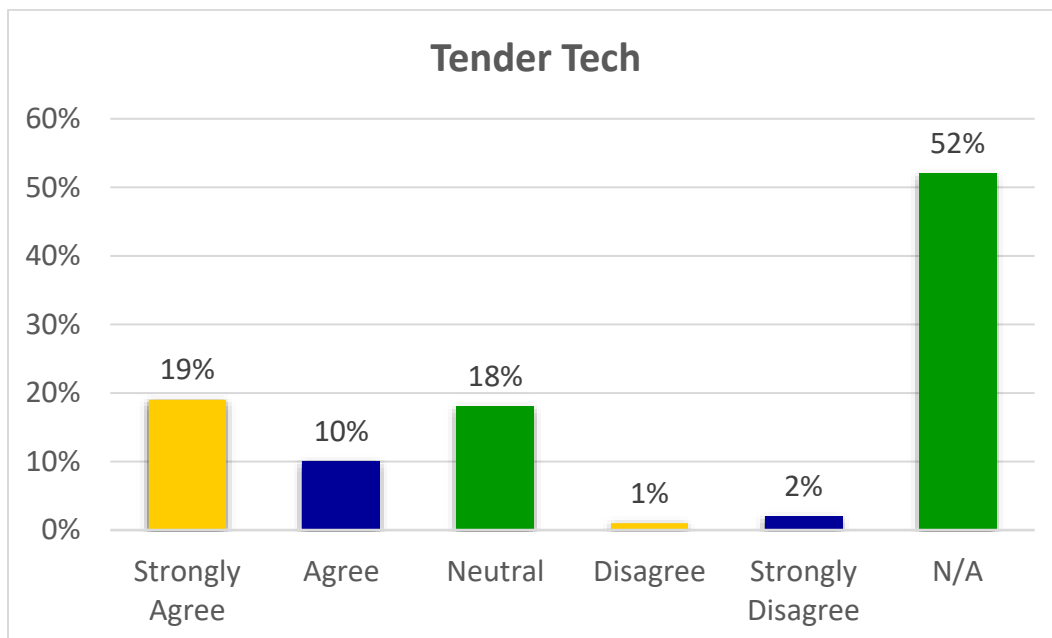
Answer Choices	Responses	
Strongly Agree	33.87%	42
Agree	17.74%	22
Neutral	14.52%	18
Disagree	3.23%	4
Strongly Disagree	0.81%	1
N/A	29.84%	37
	Answered	124
	Skipped	14



QUESTION 7: CHILD CARE SERVICES/TENDER TECH

Out of the 124 students responding to without skipping this question; 52% responded N/A. One reason for this type of response is that these SCTC students do not utilize Tender Tech. The survey shows that the remaining 60 students report at a level of 29% that they strongly agree or agree the Tender Tech office is appropriately and adequately meeting their needs. As Tender Tech identifies areas of improvement within the department’s annual planning and assessment process, the results of this survey could be used to establish a benchmark. Areas of focus to consider would be the 19% combined responses that students are neutral, disagree, and strongly disagree. Subsequent surveys could be used as an assessment instrument. Please note that with a 6% margin of error and an 85% confidence interval, using the spring 2022 enrollment of 4,943 students, the college can safely say that 643-1,236 students have a less than favorable attitude toward the College’s disability services office with 18% of these students reporting neutral.

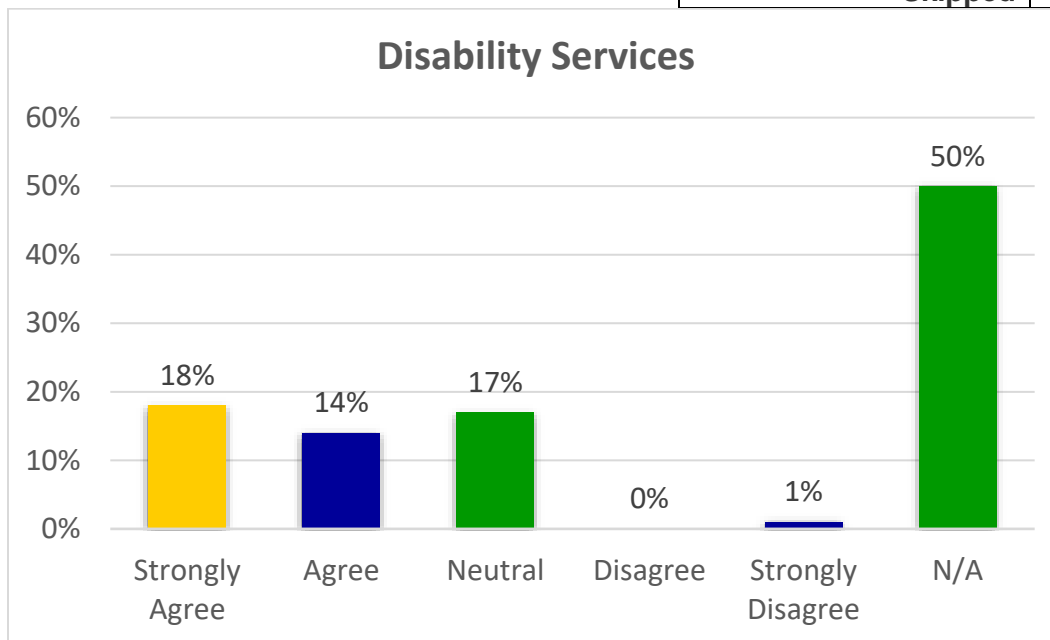
Answer Choices	Responses	
Strongly Agree	18.55%	23
Agree	9.68%	12
Neutral	17.74%	22
Disagree	0.81%	1
Strongly Disagree	1.61%	2
N/A	51.61%	64
	Answered	124
	Skipped	14



QUESTION 8: DISABILITY SERVICES

Out of the 125 students responding to this question 51% responded N/A. One reason for this type of response is that these SCTC students do not identify as a disability services student. The survey shows that the remaining 62 students report at a level of 32% that they strongly agree or agree the disability services office is appropriately and adequately meeting their needs. As the disability services office identifies areas of improvement within the department’s annual planning and assessment process, the results of this survey could be used to establish a benchmark. Subsequent surveys could be used as an assessment instrument. Areas of focus to consider would be the 18% combined responses that students are neutral, disagree, and strongly disagree. Please note that with a 6% margin of error and an 85% confidence interval, using the spring 2022 enrollment of 4,943 students, the college can safely say that 593-1,186 students have a less than favorable attitude toward the College’s disability services office with 18% of these students reporting neutral.

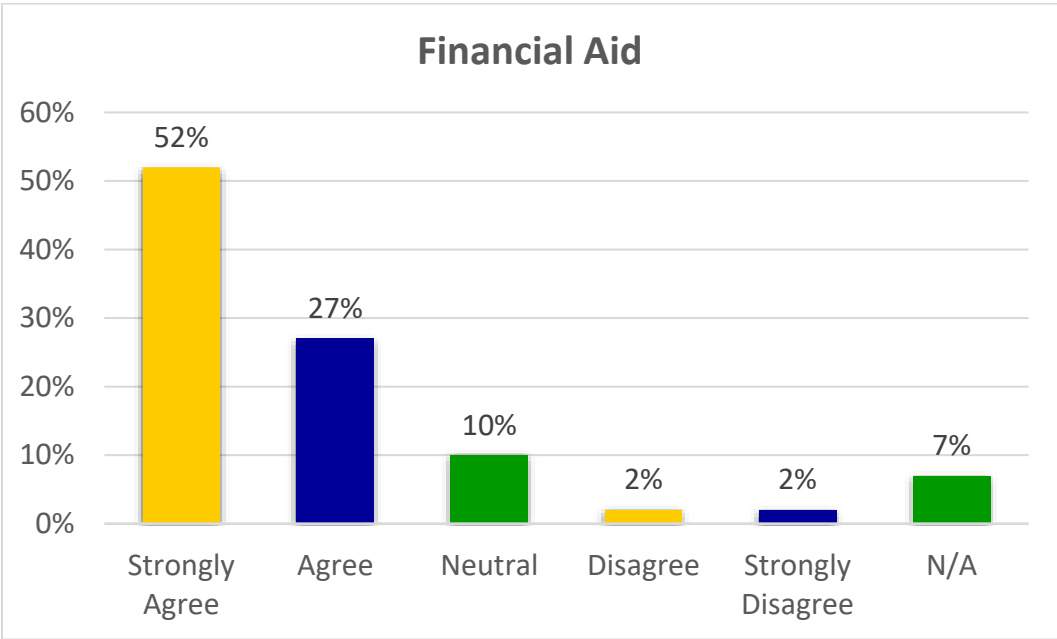
Answer Choices	Responses	
Strongly Agree	17.60%	22
Agree	14.40%	18
Neutral	16.80%	21
Disagree	0.00%	0
Strongly Disagree	0.80%	1
N/A	50.40%	63
	Answered	125
	Skipped	13



QUESTION 9: FINANCIAL AID

Students have a favorable attitude toward the College’s financial aid office with 79% saying they strongly agree or agree the financial aid office is appropriately and adequately meeting their needs. As the financial aid office identifies areas of improvement within the department’s annual planning and assessment process, the results of this survey could be used to establish a benchmark. Subsequent surveys could be used as an assessment instrument. Areas of focus to consider would be the 21% combined responses that students are neutral, disagree, strongly disagree, or N/A. Please note that with a 6% margin of error and an 85% confidence interval, using the spring 2022 enrollment of 4,943 students, the college can safely say that 741-1,335 students have a less than favorable attitude toward the College’s financial aid office.

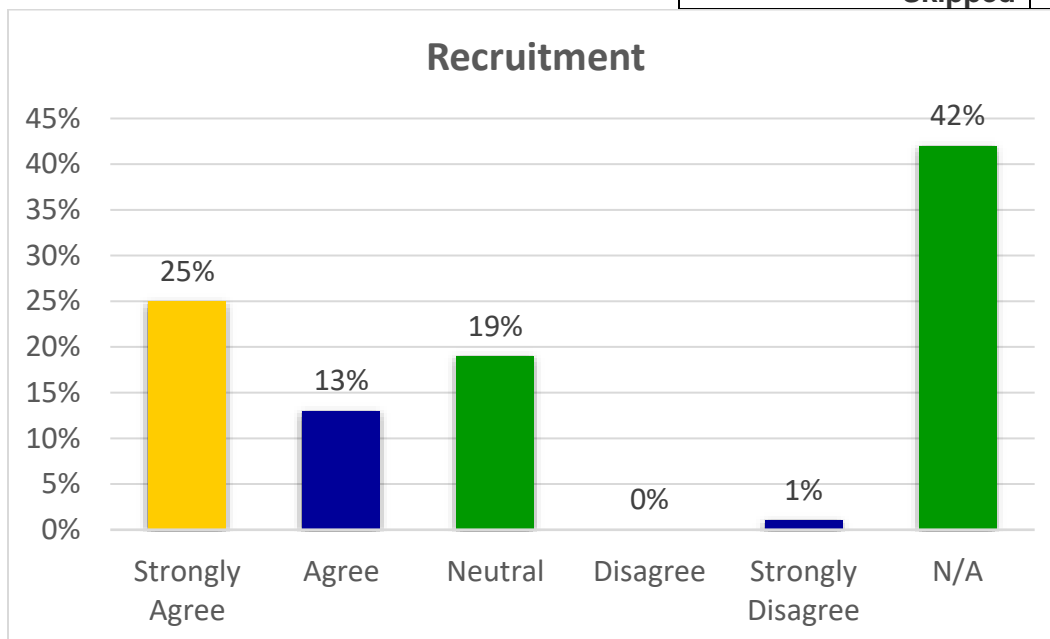
Answer Choices	Responses	
Strongly Agree	52.42%	65
Agree	26.61%	33
Neutral	9.68%	12
Disagree	2.42%	3
Strongly Disagree	1.61%	2
N/A	7.26%	9
	Answered	124
	Skipped	14



QUESTION 10: RECRUITMENT

Out of the 124 students responding to this question 42% responded N/A. One reason for this is that SCTC students, after enrollment, no longer utilize the recruitment office. Removing the N/A responses may help to understand what this question reveals. The survey shows that the remaining 72 students report at a level of 38% that they strongly agree or agree the recruitment office is appropriately and adequately meeting their needs. As the recruitment office identifies areas of improvement within the department’s annual planning and assessment process, results of this survey could be used to establish a benchmark. Subsequent surveys could be used as an assessment instrument. Areas of focus to consider would be the 20% combined responses that students are neutral, disagree, and strongly disagree. Please note that with a 6% margin of error and an 85% confidence interval, using the spring 2022 enrollment of 4,943 students, the college can safely say that 692-1,285 students have a less than favorable attitude toward the College’s recruitment office.

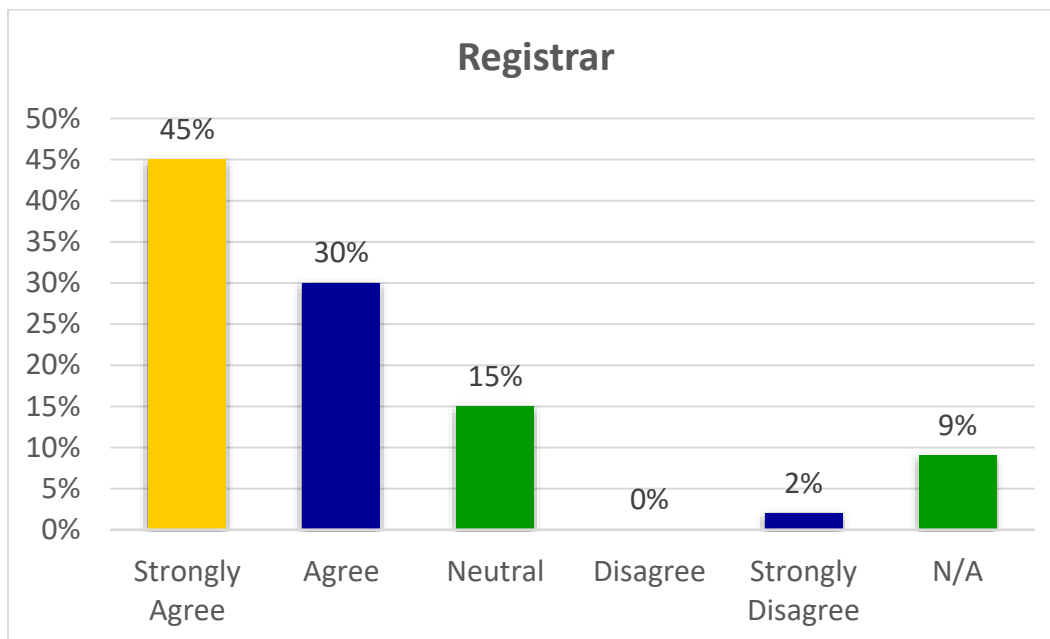
Answer Choices	Responses	
Strongly Agree	25.00%	31
Agree	12.90%	16
Neutral	19.35%	24
Disagree	0.00%	0
Strongly Disagree	0.81%	1
N/A	41.94%	52
	Answered	124
	Skipped	14



QUESTION 11: REGISTRAR

Students have a favorable attitude toward the College’s registrar office with 75% saying they strongly agree or agree the registrar office is appropriately and adequately meeting their needs. As the registrar office identifies areas of improvement within the department’s annual planning and assessment process, the results of this survey could be used to establish a benchmark. Subsequent surveys could be used as an assessment instrument. Areas of focus to consider would be the 25% combined responses that students are neutral, disagree, strongly disagree, or N/A. Please note that with a 6% margin of error and an 85% confidence interval, using the spring 2022 enrollment of 4,943 students, the college can safely say that 939-1,532 students have a less than favorable attitude toward the College’s registrar office.

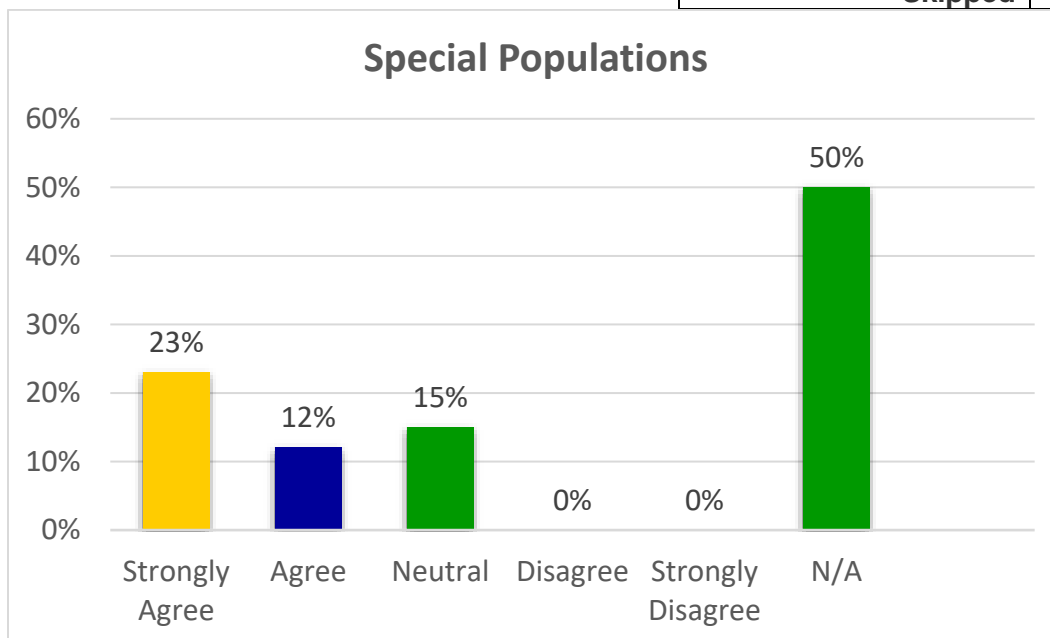
Answer Choices	Responses	
Strongly Agree	45.16%	56
Agree	29.84%	37
Neutral	14.52%	18
Disagree	0.00%	0
Strongly Disagree	1.61%	2
N/A	8.87%	11
	Answered	124
	Skipped	14



QUESTION 12: SPECIAL POPULATIONS

Out of the 124 students responding to this question 50% responded N/A. One reason for this type of response is that these SCTC students do not identify as a special populations student. Removing the 62 students who checked N/A may help to understand what this question reveals. The survey shows that the remaining 62 students report at a level of 35% that they strongly agree or agree the special populations' office is appropriately and adequately meeting their needs. As the special populations' office identifies areas of improvement within the department's annual planning and assessment process, the results of this survey could be used to establish a benchmark. Subsequent surveys could be used as an assessment instrument. Areas of focus to consider would be the 15% combined responses that students are neutral, disagree, and strongly disagree. Please note that with a 6% margin of error and an 85% confidence interval, using the spring 2022 enrollment of 4,943 students, the college can safely say that 445-1,038 students have a less than favorable attitude toward the College's special populations' office.

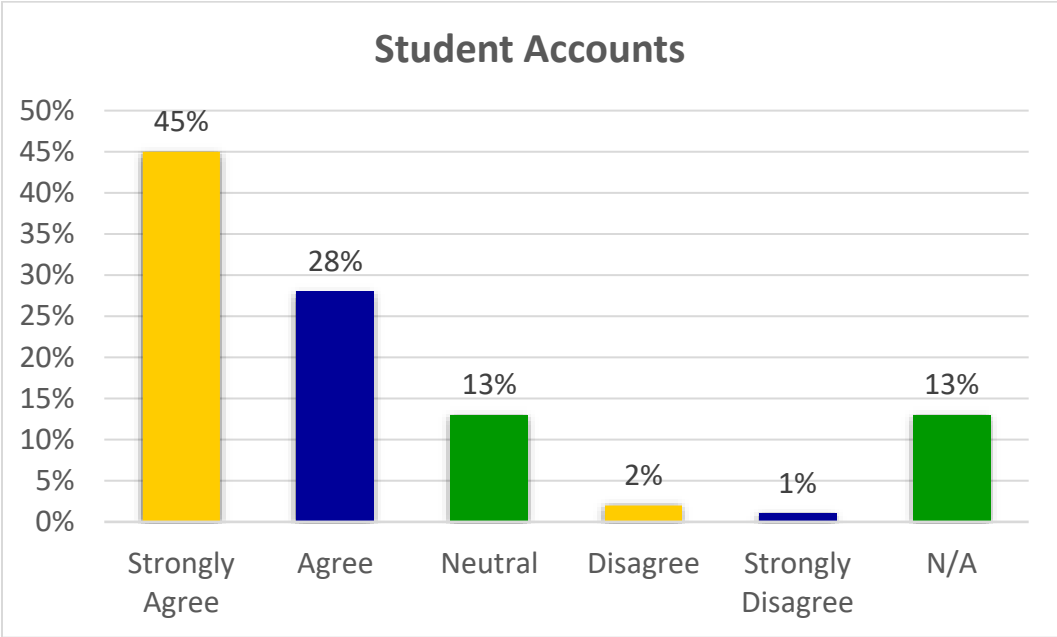
Answer Choices	Responses	
Strongly Agree	22.58%	28
Agree	12.10%	15
Neutral	15.32%	19
Disagree	0.00%	0
Strongly Disagree	0.00%	0
N/A	50.00%	62
	Answered	124
	Skipped	14



QUESTION 13: STUDENT ACCOUNTS

Students have a favorable attitude toward the College’s student accounts office with 73% saying they strongly agree or agree the student activities and athletics office is appropriately and adequately meeting their needs. As the student accounts identifies areas of improvement within the department’s annual planning and assessment process, the results of this survey could be used to establish a benchmark. Subsequent surveys could be used as an assessment instrument. Areas of focus to consider would be the 27% combined responses that students are neutral, disagree, strongly disagree, or N/A. Please note that with a 6% margin of error and an 85% confidence interval, using the spring 2022 enrollment of 4,943 students, the college can safely say 1,038-1,631 students have a less than favorable attitude toward the College’s student accounts office.

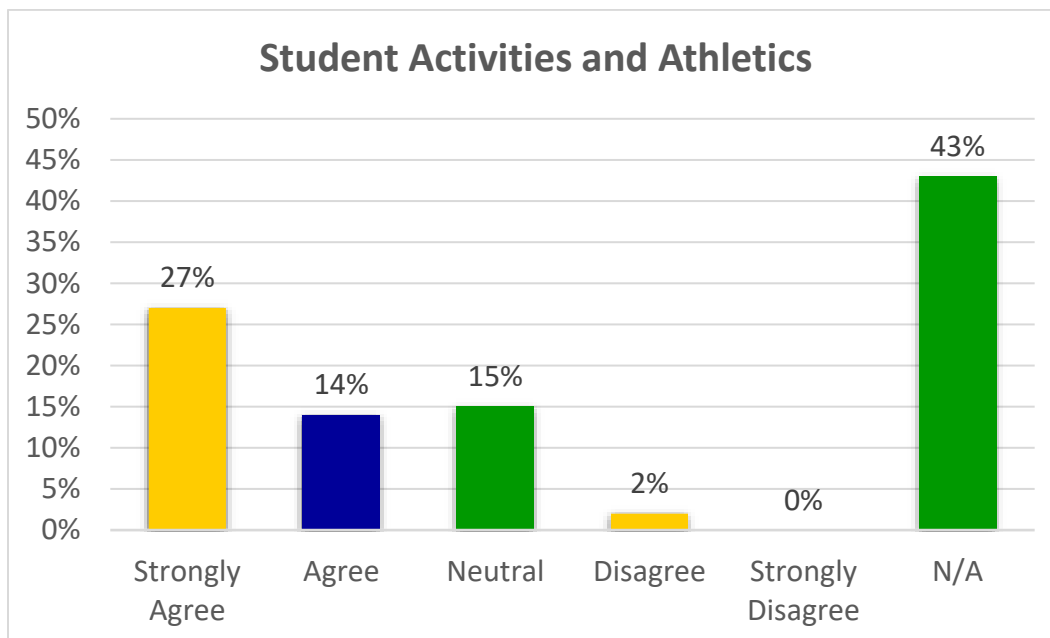
Answer Choices	Responses	
Strongly Agree	45.00%	54
Agree	27.50%	33
Neutral	12.50%	15
Disagree	1.67%	2
Strongly Disagree	0.83%	1
N/A	12.50%	15
	Answered	120
	Skipped	18



QUESTION 14: STUDENT ACTIVITIES AND ATHLETICS

Students have a less than favorable attitude toward the College’s student activities and athletics office with 41% saying they strongly agree or agree the student activities and athletics office is appropriately and adequately meeting their needs. As the student activities and athletics office identifies areas of improvement within the department’s annual planning and assessment process, the results of this survey could be used to establish a benchmark. Subsequent surveys could be used as an assessment instrument. Areas of focus to consider would be the 59% combined responses that students are neutral, disagree, strongly disagree, or N/A. Please note that with a 6% margin of error and an 85% confidence interval, using the spring 2022 enrollment of 4,943 students, the college can safely say that 2,620-3,213 have a less than favorable attitude toward the College’s student activities and athletics office.

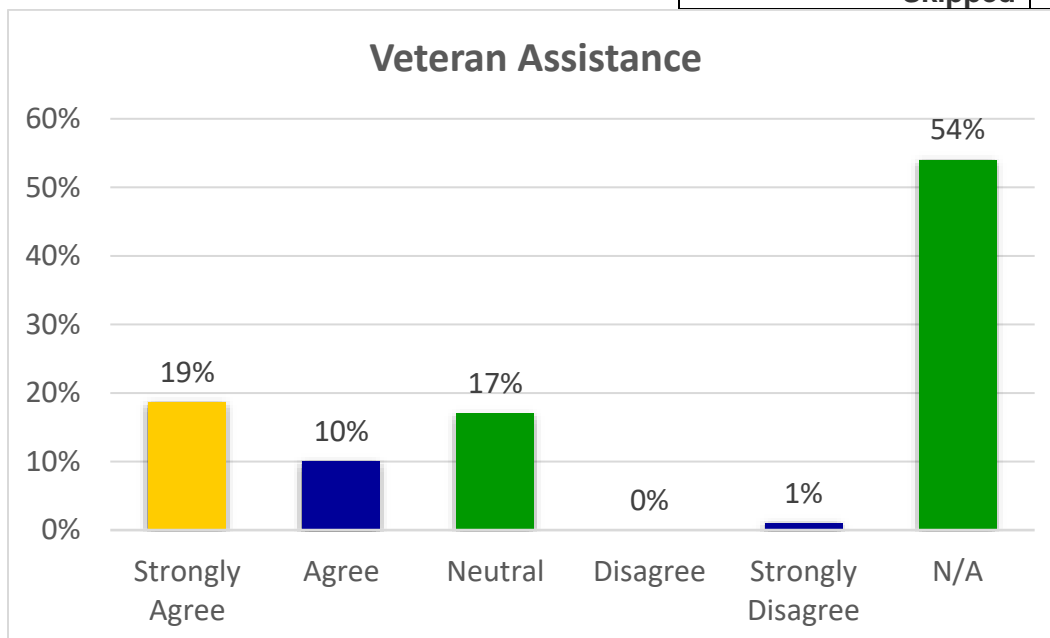
Answer Choices	Responses	
Strongly Agree	26.61%	33
Agree	13.71%	17
Neutral	15.32%	19
Disagree	1.61%	2
Strongly Disagree	0.00%	0
N/A	42.74%	53
	Answered	124
	Skipped	14



QUESTION 15: VETERAN ASSISTANCE

Out of the 123 students responding to this question 54% responded N/A. One reason for this type of response is that these SCTC students are not veterans. Removing the 66 students who checked N/A may help to understand what this question reveals. The survey shows that the remaining 57 students report at a level of 29% that they strongly agree or agree the veteran assistance office is appropriately and adequately meeting their needs. As the veteran assistance office identifies areas of improvement within the department's annual planning and assessment process, the results of this survey could be used to establish a benchmark. Subsequent surveys could be used as an assessment instrument. Areas of focus to consider would be the 18% combined responses that students are neutral, disagree, and strongly disagree with 17% reporting neutral. Please note that with a 6% margin of error and an 85% confidence interval, using the spring 2022 enrollment of 4,943 students, the college can safely say that 593-1,186 students have a less than favorable attitude toward the College's veteran assistance office.

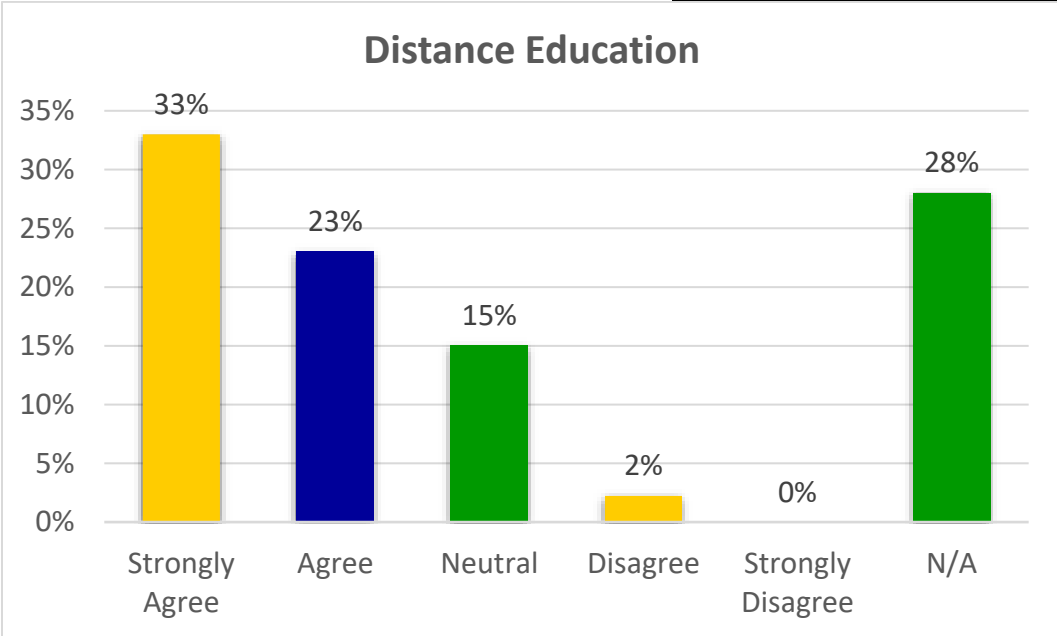
Answer Choices	Responses	
Strongly Agree	18.70%	23
Agree	9.76%	12
Neutral	17.07%	21
Disagree	0.00%	0
Strongly Disagree	0.81%	1
N/A	53.66%	66
	Answered	123
	Skipped	15



QUESTION 16: DISTANCE EDUCATION

Out of the 122 students responding to this question 28% responded N/A. One reason for this type of response is that these SCTC students do not identify as a distance education student. Removing the 34 students who checked N/A may help to understand what this question reveals. The survey shows that the remaining 88 students report at a level of 56% that they strongly agree or agree the distance education office is appropriately and adequately meeting their needs. As the distance education office identifies areas of improvement within the department’s annual planning and assessment process, the results of this survey could be used to establish a benchmark. Subsequent surveys could be used as an assessment instrument. Areas of focus to consider would be the 17% combined responses that students are neutral, disagree, and strongly disagree. Please note that with a 6% margin of error and an 85% confidence interval, using the spring 2022 enrollment of 4,943 students, the college can safely say that 544-1,137 students have a less than favorable attitude toward the College’s distance education office.

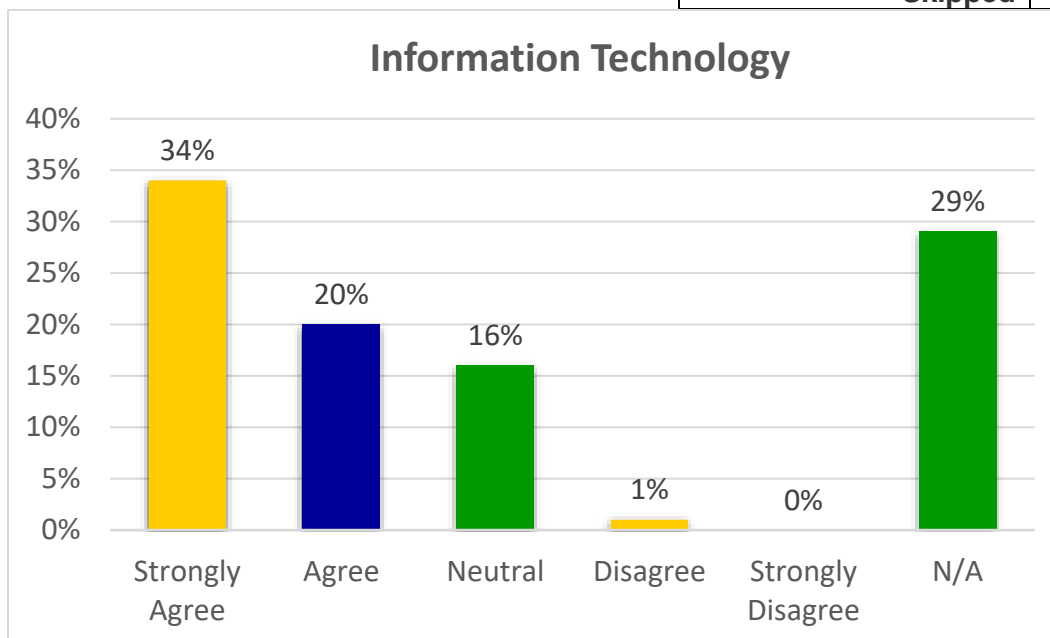
Answer Choices	Responses	
Strongly Agree	32.79%	40
Agree	22.95%	28
Neutral	14.75%	18
Disagree	1.64%	2
Strongly Disagree	0.00%	0
N/A	27.87%	34
	Answered	122
	Skipped	16



QUESTION 17: INFORMATION TECHNOLOGY

Out of the 122 students responding to this question 29% responded N/A. One reason for this type of response is that these SCTC students do not need the services offered in information technology. Removing the 35 students who checked N/A may help to understand what this question reveals. The survey shows that the remaining 87 students report at a level of 54% that they strongly agree or agree information technology is appropriately and adequately meeting their needs. As information technology identifies areas of improvement within the department's annual planning and assessment process, the results of this survey could be used to establish a benchmark. Subsequent surveys could be used as an assessment instrument. Areas of focus to consider would be the 17% combined responses that students are neutral, disagree, and strongly disagree. Please note that with a 6% margin of error and an 85% confidence interval, using the spring 2022 enrollment of 4,943 students, the college can safely say that 544-1,137 students have a less than favorable attitude toward the College's information technology.

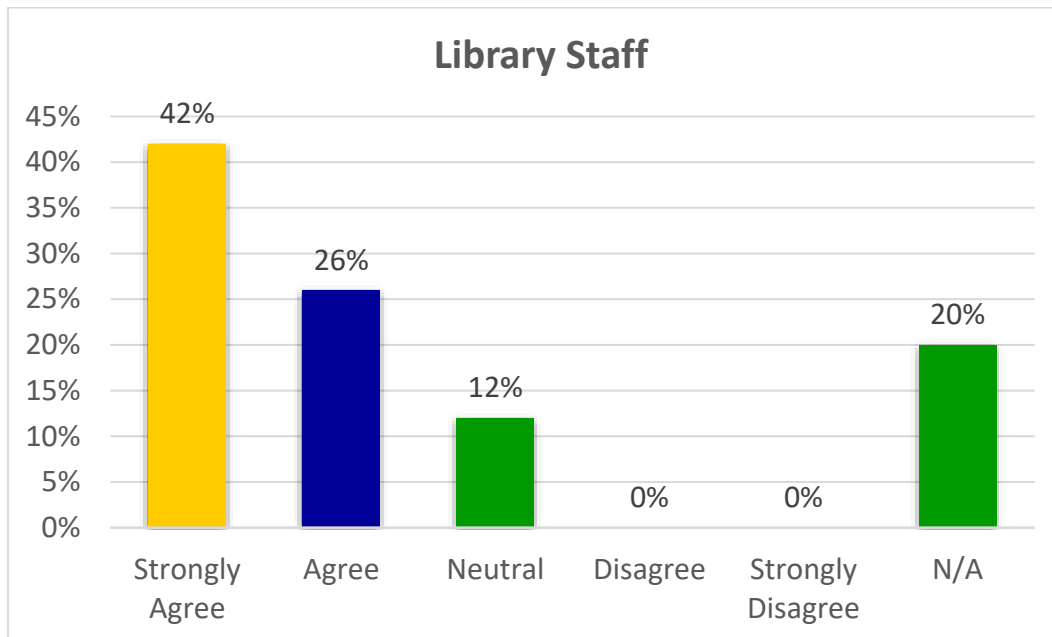
Answer Choices	Responses	
Strongly Agree	34.43%	42
Agree	19.67%	24
Neutral	16.39%	20
Disagree	0.82%	1
Strongly Disagree	0.00%	0
N/A	28.69%	35
	Answered	122
	Skipped	16



QUESTION 18: LIBRARY STAFF

Student’s attitude toward the College’s library shows that 68% say they strongly agree or agree the Library is appropriately and adequately meeting their needs. As the Library identifies areas of improvement within the department’s annual planning and assessment process, the results of this survey could be used to establish a benchmark. Subsequent surveys could be used as an assessment instrument. Areas of focus to consider would be the 32% combined responses that students are neutral, disagree, strongly disagree, or N/A. Please note that with a 6% margin of error and an 85% confidence interval, using the spring 2022 enrollment of 4,943 students, the college can safely say that 1,285-1,878 students have a less than favorable attitude toward the College’s Library.

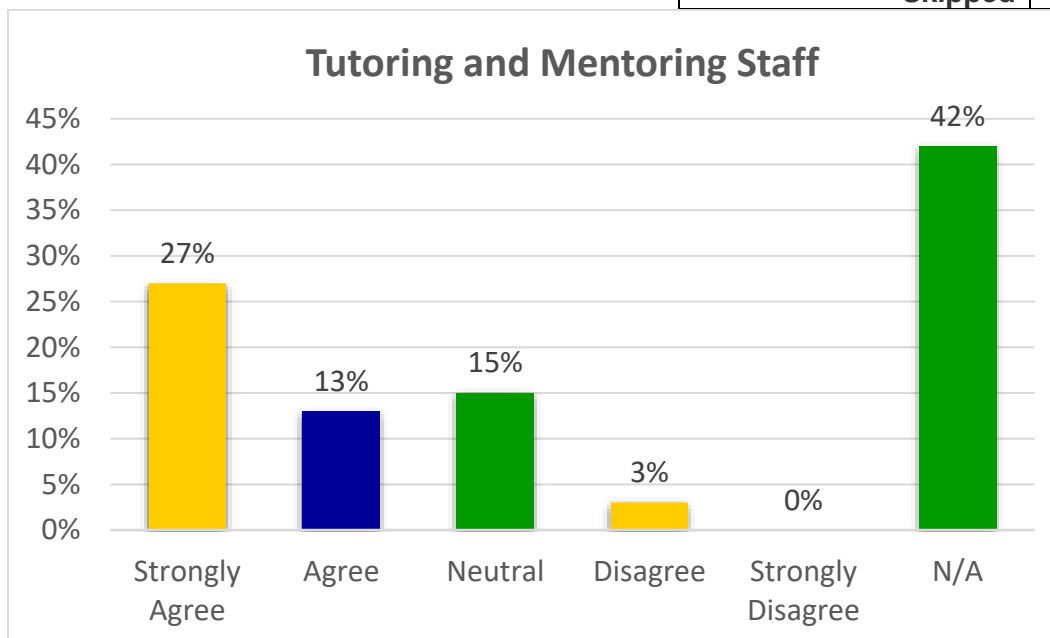
Answer Choices	Responses	
Strongly Agree	41.80%	51
Agree	26.23%	32
Neutral	12.30%	15
Disagree	0.00%	0
Strongly Disagree	0.00%	0
N/A	19.67%	24
	Answered	122
	Skipped	16



QUESTION 19: TUTORING AND MENTORING

Out of the 121 students responding to this question 42% responded N/A. One reason for this type of response is that these SCTC students do not taking advantage of the services offered in tutoring and mentoring. Removing the 51 students who checked N/A may help to understand what this question reveals. The survey shows that the remaining 70 students report at a level of 40% that they strongly agree or agree that tutoring and mentoring is appropriately and adequately meeting their needs. As tutoring and mentoring identifies areas of improvement within the department’s annual planning and assessment process, the results of this survey could be used to establish a benchmark. Subsequent surveys could be used as an assessment instrument. Areas of focus to consider would be the 18% combined responses that students are neutral, disagree, and strongly disagree. Please note that with a 6% margin of error and an 85% confidence interval, using the spring 2022 enrollment of 4,943 students, the college can safely say that 593-1,186 students have a less than favorable attitude toward the College’s tutoring and mentoring.

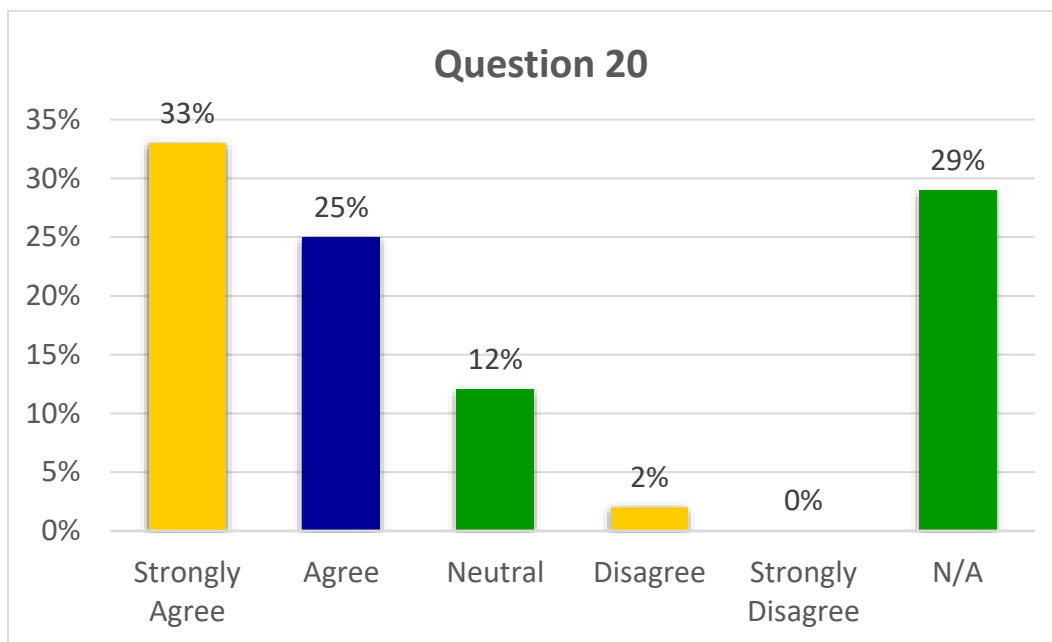
Answer Choices	Responses	
Strongly Agree	27.27%	33
Agree	13.22%	16
Neutral	14.88%	18
Disagree	2.48%	3
Strongly Disagree	0.00%	0
N/A	42.15%	51
	Answered	121
	Skipped	17



QUESTION 20: SPACE ALLOCATED IN OFFICES/WORK SPACE

Student’s attitude toward the College’s offices/work space shows that 58% say they strongly agree or agree the offices/work space is appropriately and adequately meeting their needs. As the various college departments identify areas of improvement within the department’s annual planning and assessment process, the results of this survey could be used to establish a benchmark. Subsequent surveys could be used as an assessment instrument. Areas of focus to consider would be the 42% combined responses that students are neutral, disagree, strongly disagree, or N/A. Please note that with a 6% margin of error and an 85% confidence interval, using the spring 2022 enrollment of 4,943 students, the college can safely say that 1,779-2,373 students have a less than favorable attitude toward the College’s offices/work space.

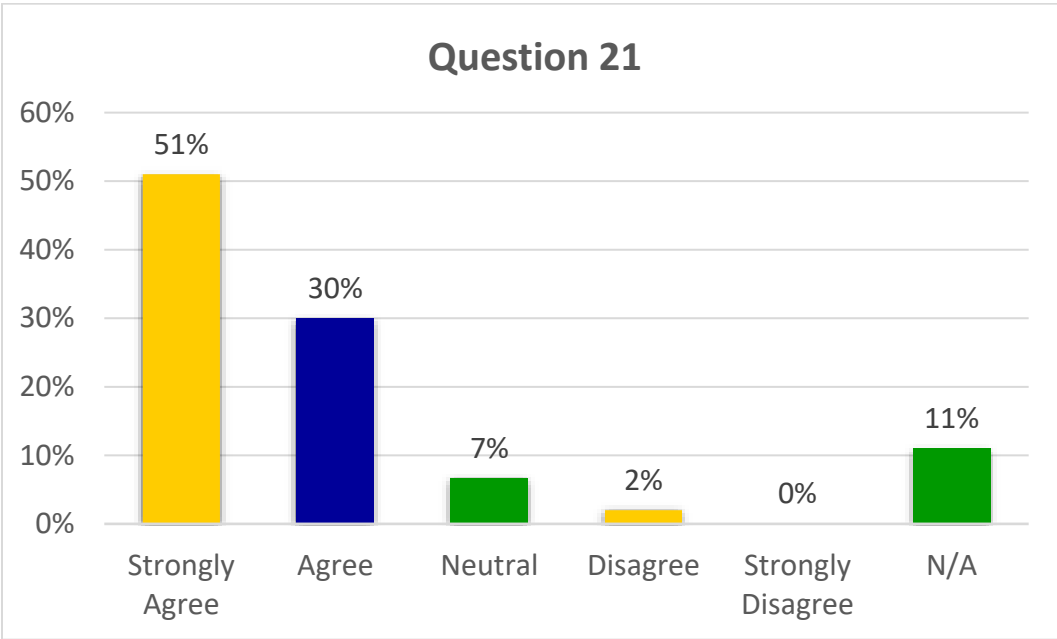
Answer Choices	Responses	
Strongly Agree	32.50%	39
Agree	25.00%	30
Neutral	11.67%	14
Disagree	1.67%	2
Strongly Disagree	0.00%	1
N/A	29.17%	35
	Answered	90
	Skipped	10



QUESTION 21: BUILDINGS ARE WELL MAINTAINED

Student’s attitude toward the College’s buildings shows that 81% say they strongly agree or agree the buildings are appropriately and adequately meeting their needs. As the various college departments identify areas of improvement within the department’s annual planning and assessment process, the results of this survey could be used to establish a benchmark. Subsequent surveys could be used as an assessment instrument. Areas of focus to consider would be the 19% combined responses that students are neutral, disagree, strongly disagree, or N/A. Please note that with a 6% margin of error and an 85% confidence interval, using the spring 2022 enrollment of 4,943 students, the college can safely say that 643-1,236 students have a less than favorable attitude toward the College’s buildings.

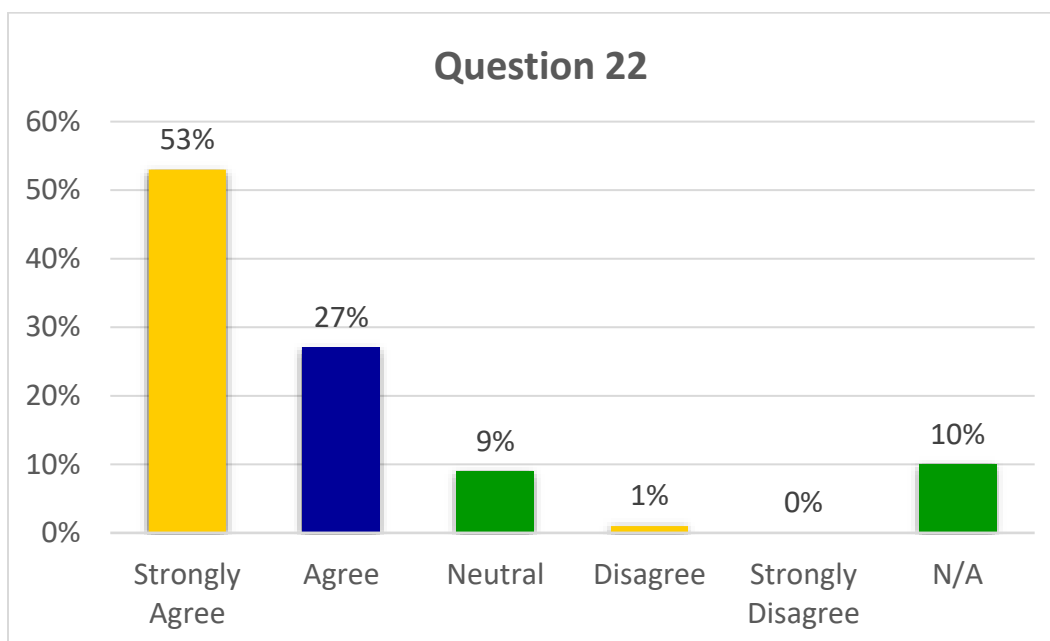
Answer Choices	Responses	
Strongly Agree	50.82%	62
Agree	29.51%	36
Neutral	6.56%	8
Disagree	2.46%	3
Strongly Disagree	0.00%	0
N/A	10.66%	13
	Answered	122
	Skipped	16



QUESTION 22: GROUNDS

Student's attitude toward the College's grounds shows that 80% say they strongly agree or agree the grounds are appropriately and adequately meeting their needs. As the various college departments identify areas of improvement within the department's annual planning and assessment process, the results of this survey could be used to establish a benchmark. Subsequent surveys could be used as an assessment instrument. Areas of focus to consider would be the 20% combined responses that students are neutral, disagree, strongly disagree, or N/A. Please note that with a 6% margin of error and an 85% confidence interval, using the spring 2022 enrollment of 4,943 students, the college can safely say that 692-1,285 students have a less than favorable attitude toward the College's grounds.

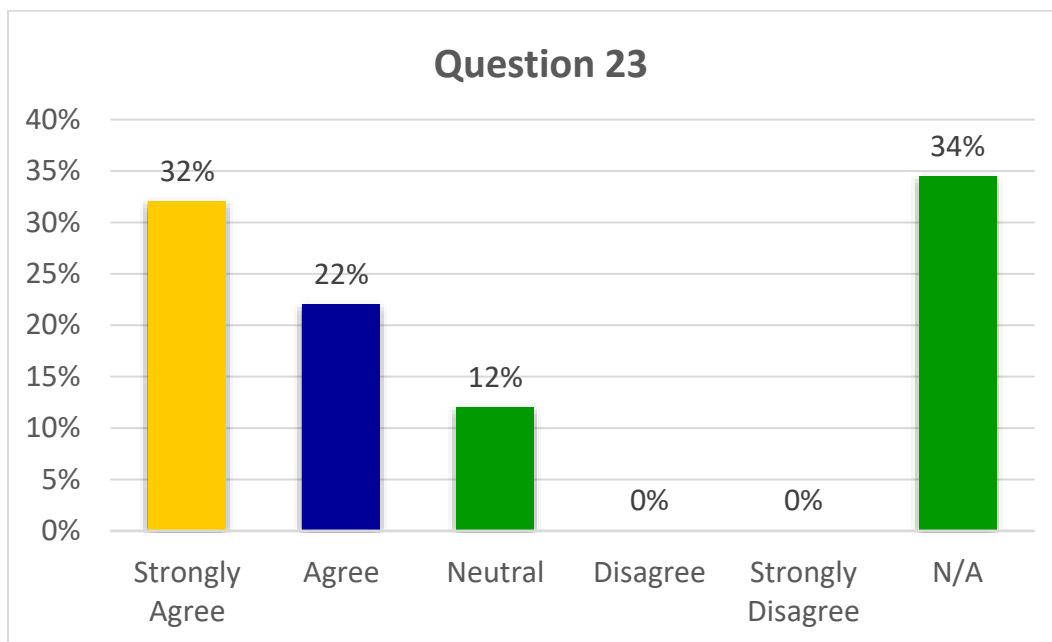
Answer Choices	Responses	
Strongly Agree	52.89%	64
Agree	27.27%	33
Neutral	9.09%	11
Disagree	0.83%	1
Strongly Disagree	0.00%	0
N/A	9.92%	12
	Answered	121
	Skipped	17



QUESTION 23: CLASSROOM SPACE

Student’s attitude toward the College’s classroom space shows that 54% say they strongly agree or agree the classroom space are appropriately and adequately meeting their needs. As the various college departments identify areas of improvement within the department’s annual planning and assessment process, the results of this survey could be used to establish a benchmark. Subsequent surveys could be used as an assessment instrument. Areas of focus to consider would be the 46% combined responses that students are neutral, disagree, strongly disagree, or N/A. Please note that with a 6% margin of error and an 85% confidence interval, using the spring 2022 enrollment of 4,943 students, the college can safely say that 1,977-2,570 students have a less than favorable attitude toward the College’s classroom space.

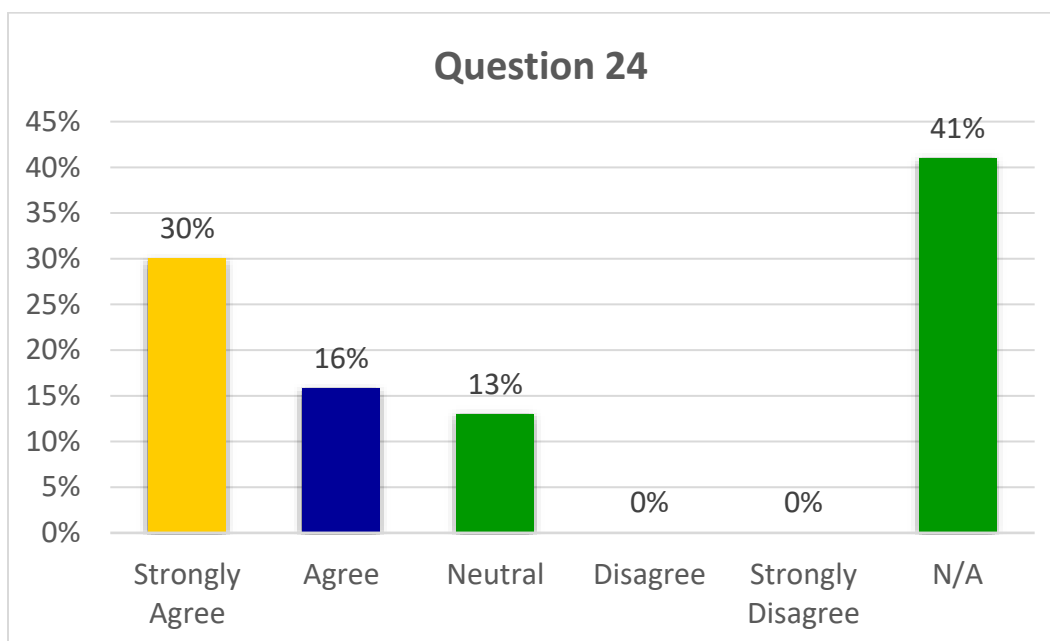
Answer Choices	Responses	
Strongly Agree	31.93%	38
Agree	21.85%	26
Neutral	11.76%	14
Disagree	0.00%	0
Strongly Disagree	0.00%	0
N/A	34.45%	41
	Answered	119
	Skipped	19



QUESTION 24: LABORATORY SPACE

Student's attitude toward the College's laboratory space shows that 46% say they strongly agree or agree the laboratory space are appropriately and adequately meeting their needs. As the various college departments identify areas of improvement within the department's annual planning and assessment process, the results of this survey could be used to establish a benchmark. Subsequent surveys could be used as an assessment instrument. Areas of focus to consider would be the 54% combined responses that students are neutral, disagree, strongly disagree, or N/A. Please note that with a 6% margin of error and an 85% confidence interval, using the spring 2022 enrollment of 4,943 students, the college can safely say that 2,373-2,966 students have a less than favorable attitude toward the College's laboratory space.

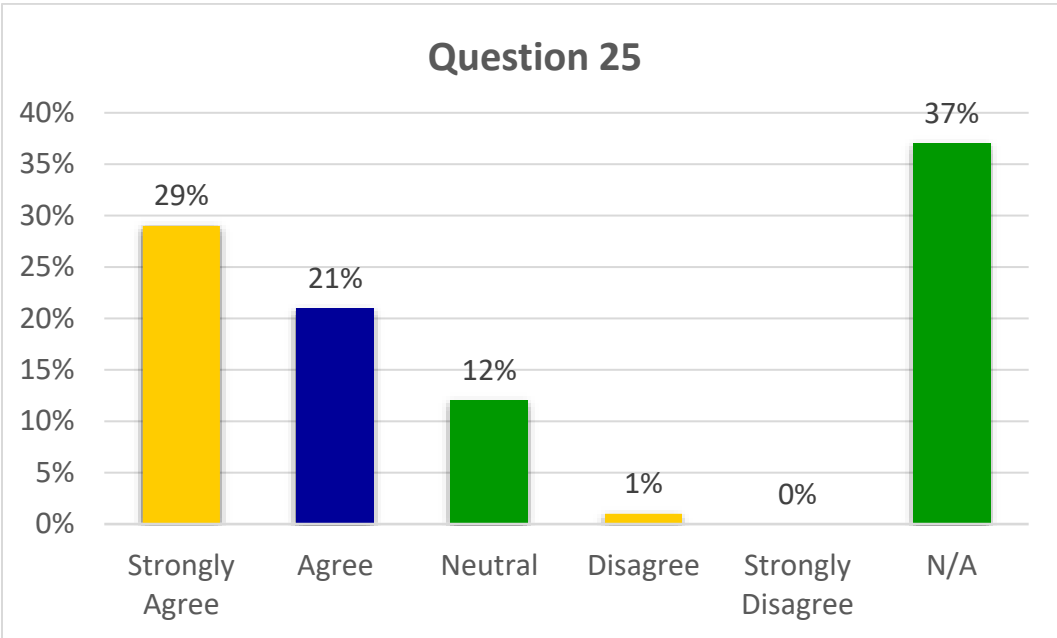
Answer Choices	Responses	
Strongly Agree	30.00%	36
Agree	15.83%	19
Neutral	13.33%	16
Disagree	0.00%	0
Strongly Disagree	0.00%	0
N/A	40.83%	49
	Answered	120
	Skipped	18



QUESTION 25: INSTRUCTIONAL EQUIPMENT IN CLASSROOMS

Student’s attitude toward the College’s instructional equipment in classrooms shows that 50% say they strongly agree or agree the instructional equipment in classrooms are appropriately and adequately meeting their needs. As the various college departments identify areas of improvement within the department’s annual planning and assessment process, the results of this survey could be used to establish a benchmark. Subsequent surveys could be used as an assessment instrument. Areas of focus to consider would be the 50% combined responses that students are neutral, disagree, strongly disagree, or N/A. Please note that with a 6% margin of error and an 85% confidence interval, using the spring 2022 enrollment of 4,943 students, the college can safely say that 2,175-2,768 students have a less than favorable attitude toward the College’s instructional equipment in classrooms.

Answer Choices	Responses	
Strongly Agree	29.06%	34
Agree	21.37%	25
Neutral	11.97%	14
Disagree	0.85%	1
Strongly Disagree	0.00%	0
N/A	36.75%	43
	Answered	117
	Skipped	21



QUESTION 26: INSTRUCTIONAL EQUIPMENT IN SHOPS/LABS

Student’s attitude toward the College’s instructional equipment in shops/labs shows that 49% say they strongly agree or agree the instructional equipment in shops/labs are appropriately and adequately meeting their needs. As the various college departments identify areas of improvement within the department’s annual planning and assessment process, the results of this survey could be used to establish a benchmark. Subsequent surveys could be used as an assessment instrument. Areas of focus to consider would be the 51% combined responses that students are neutral, disagree, strongly disagree, or N/A. Please note that with a 6% margin of error and an 85% confidence interval, using the spring 2022 enrollment of 4,943 students, the college can safely say that 2,224-2,818 students have a less than favorable attitude toward the College’s instructional equipment in shops/labs.

Answer Choices	Responses	
Strongly Agree	26.67%	32
Agree	22.50%	27
Neutral	12.50%	15
Disagree	0.83%	1
Strongly Disagree	0.00%	0
N/A	37.50%	45
	Answered	120
	Skipped	18

