



**SOUTHERN  
CRESCENT**  
TECHNICAL COLLEGE

# **Student Satisfaction Survey**

**Conducted Spring 2023**  
Office of Institutional Effectiveness

## **Summary of Key Findings**

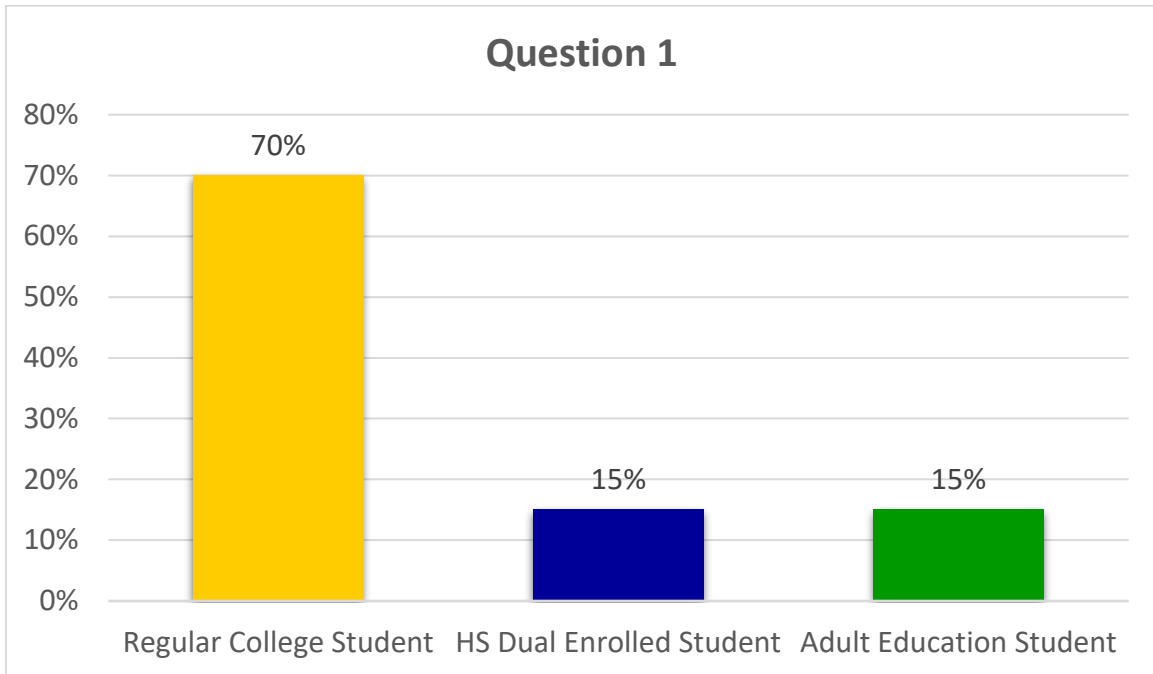
The Survey of Appropriateness and Adequacy of Services and Facilities was developed by the Office of Institutional Effectiveness at Southern Crescent Technical College. This annual student survey is conducted during the Spring semester and asks students to rate the appropriateness and adequacy of services within academic affairs, student affairs, facilities, classrooms, labs, and equipment to meet their needs. This section provides an overview and summary of the key findings of the survey.

The survey was sent to over 6000 students and results show a 6% margin of error with an 90% confidence interval. During the Spring 2023 collection period 163 students responded with 70% regular college students, 15% high school dual enrolled students, and 15% adult education students. Students were asked to identify their home campus. The results show 60% are from the Griffin campus, 20% are from the Henry campus, 13% from the Flint River campus, and the remaining 7% were spread out among the various smaller sites. In reviewing the individual questions, the survey shows the number of responses varies from 140 to 163 per question.

The analysis of the survey data identifies key points about student attitudes toward the appropriateness and adequacy of services, facilities, classrooms, labs and equipment that will assist the College in identifying areas for improvement. This data will assist in allowing Southern Crescent Technical College to fulfill its mission and Build Strong Students, Strong Careers, and Strong Communities.

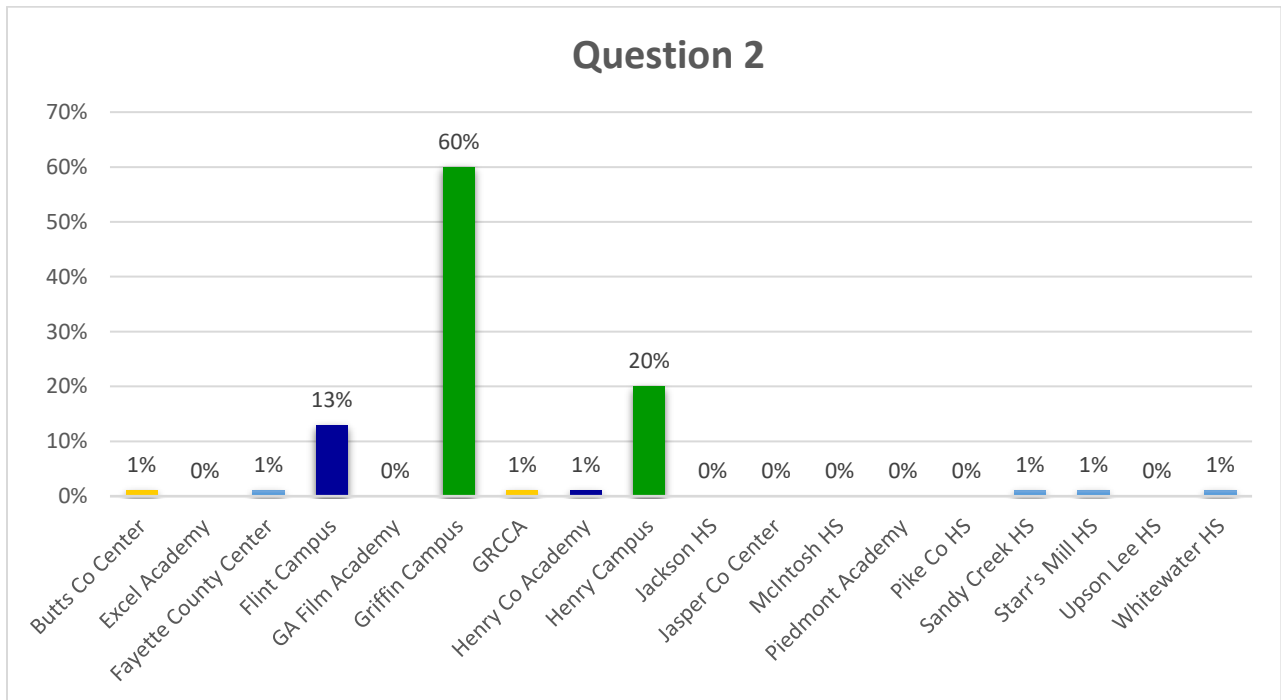
**QUESTION 1: I AM A...**

Answer Choices	Responses	
Regular College Student	70%	114
High School Dual Enrolled Student	15%	25
Adult Education Student	15%	24
	<b>Answered</b>	<b>163</b>
	<b>Skipped</b>	<b>1</b>



## QUESTION 2: HOME CAMPUS

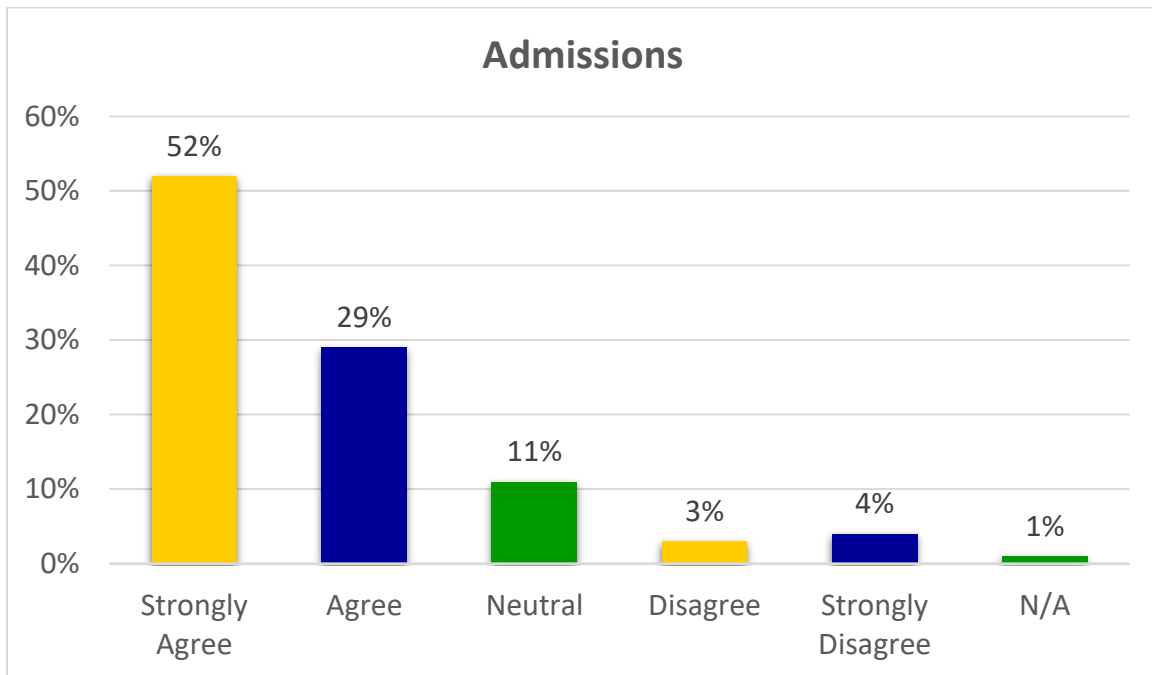
Answer Choices	Responses	
Butts County Center	1%	2
Excel Academy	0%	0
Fayette County Center	1%	2
Flint River Campus	13%	20
Georgia Film Academy (Pinewood)	0%	0
Griffin Campus	60%	97
Griffin Region College and Career Academy (GRCCA)	1%	1
Henry County Academy	1%	2
Henry Campus	20%	33
Jackson High School	0%	0
Jasper County Center	0%	0
McIntosh High School	0%	0
Piedmont Academy	0%	0
Pike County High School	0%	0
Sandy Creek High School	1%	1
Starr's Mills High School	1%	2
Upton Lee High School	0%	0
Whitewater High School	1%	1
<b>Answered</b>		<b>161</b>
<b>Skipped</b>		<b>3</b>



### QUESTION 3: ADMISSIONS

Students have a favorable attitude toward the College’s admissions office with 81% saying they strongly agree or agree the admissions office is appropriately and adequately meeting their needs. As the admissions office identifies areas of improvement within the department’s annual planning and assessment process, the results of this survey could be used as an assessment instrument. Areas of focus to consider would be the 19% combined responses that are neutral, disagree, strongly disagree, or N/A. Please note that with a 6% margin of error and an 90% confidence interval, using the Spring 2023 enrollment of 5,241 students the college can safely say that 681-1,309 students have a less than favorable attitude toward the College’s admissions office.

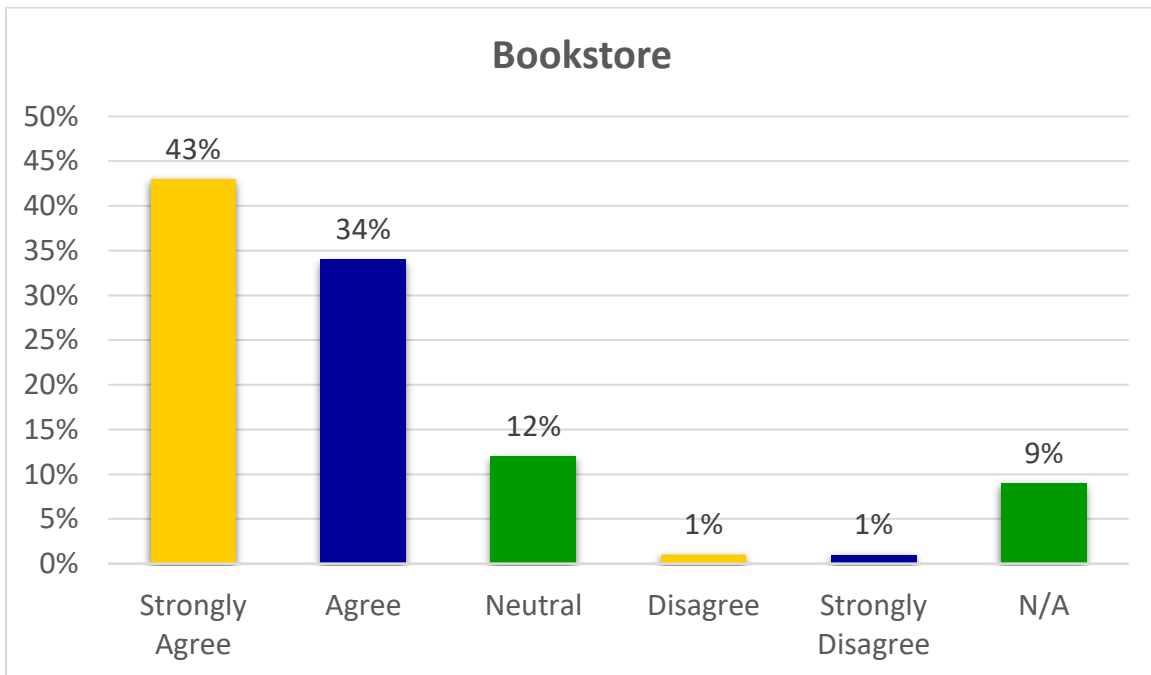
Answer Choices	Responses	
Strongly Agree	52%	77
Agree	29%	42
Neutral	11%	16
Disagree	3%	4
Strongly Disagree	4%	6
N/A	1%	2
	<b>Answered</b>	<b>147</b>
	<b>Skipped</b>	<b>17</b>



#### QUESTION 4: BOOKSTORE

Student's attitude toward the College's Bookstore shows that 77% say they strongly agree or agree the Bookstore is appropriately and adequately meeting their needs. As the Bookstore identifies areas of improvement within the department's annual planning and assessment process, the results of this survey could be used as an assessment instrument. Areas of focus to consider would be the 23% combined responses that are neutral, disagree, strongly disagree, or N/A. Please note that with a 6% margin of error and an 90% confidence interval, using the Spring 2023 enrollment of 5,241 students, the college can safely say that 891-1,519 students have a less than favorable attitude toward the College's Career and Academic Planning Center.

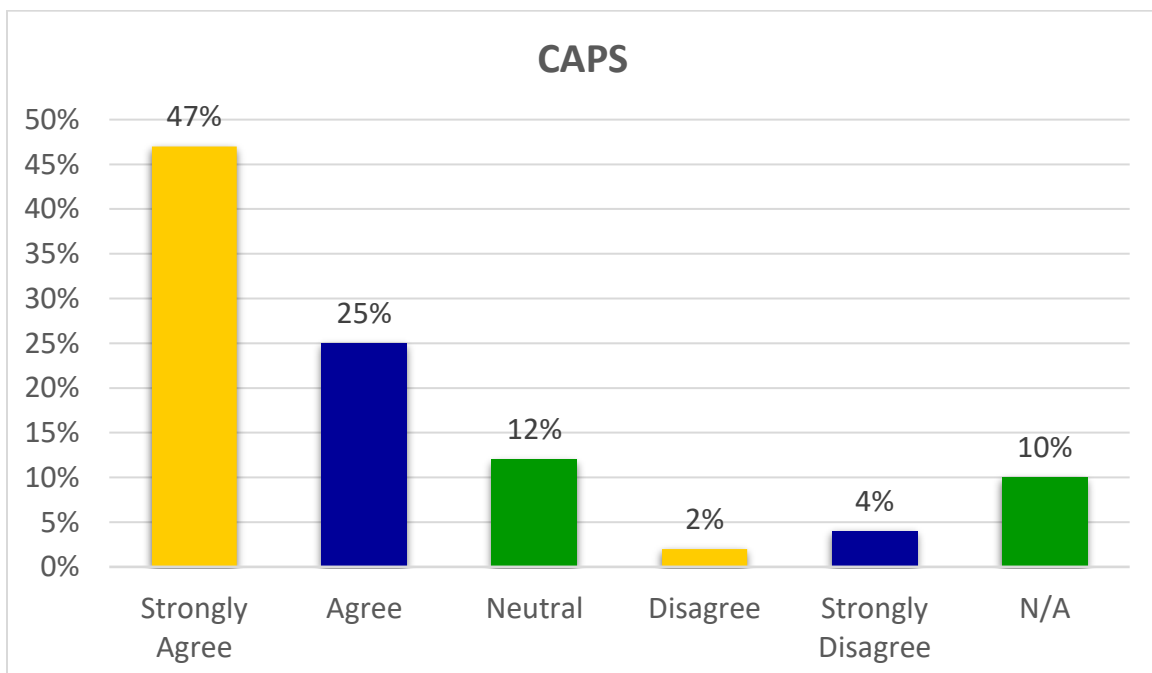
Answer Choices	Responses	
Strongly Agree	43%	64
Agree	34%	50
Neutral	12%	18
Disagree	1%	1
Strongly Disagree	1%	2
N/A	9%	13
	<b>Answered</b>	<b>148</b>
	<b>Skipped</b>	<b>16</b>



## QUESTION 5: CAREER AND ACADEMIC PLANNING CENTER

Student's attitude toward the College's Career and Academic Planning Center shows that 72% say they strongly agree or agree the Career and Academic Planning Center is appropriately and adequately meeting their needs. As the Career and Academic Planning Center identifies areas of improvement within the department's annual planning and assessment process, the results of this survey could be used as an assessment instrument. Areas of focus to consider would be the 28% combined responses that are neutral, disagree, strongly disagree, or N/A. Please note that with a 6% margin of error and an 90% confidence interval, using the Spring 2023 enrollment of 5,241 students, the college can safely say that 1,153-1,781 students have a less than favorable attitude toward the College's Career and Academic Planning Center.

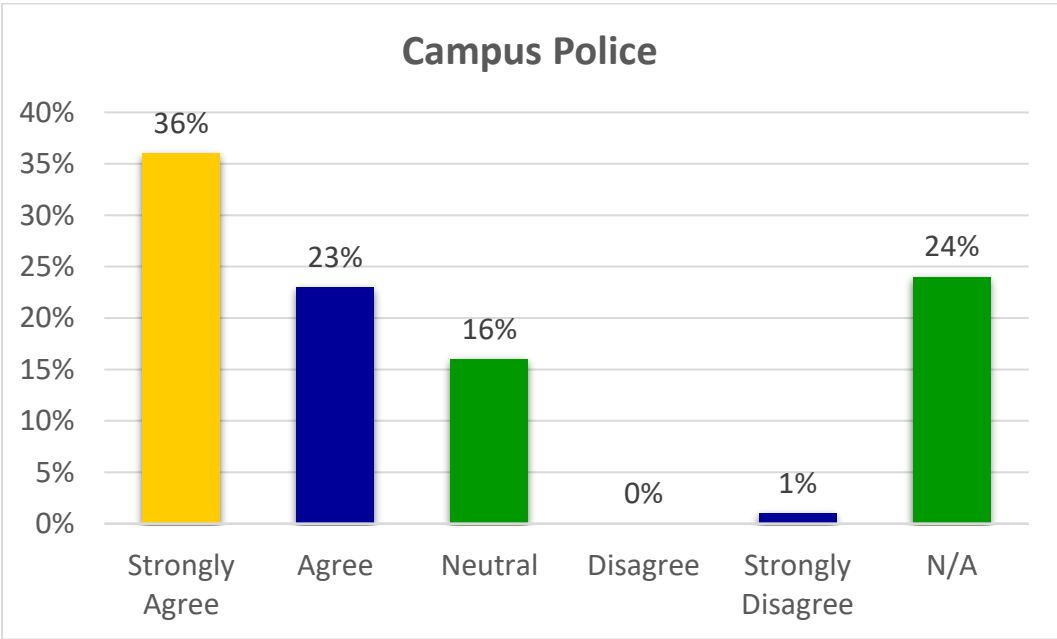
Answer Choices	Responses	
Strongly Agree	47%	69
Agree	25%	37
Neutral	12%	18
Disagree	2%	3
Strongly Disagree	4%	5
N/A	10%	15
	<b>Answered</b>	<b>147</b>
	<b>Skipped</b>	<b>17</b>



**QUESTION 6: CAMPUS POLICE/SECURITY**

Student’s attitude toward the College’s Campus Police shows that 59% say they strongly agree or agree the Campus Police is appropriately and adequately meeting their needs. As the Campus Police identifies areas of improvement within the department’s annual planning and assessment process, the results of this survey could be used as an assessment instrument. Areas of focus to consider would be the 41% combined responses that are neutral, disagree, strongly disagree, or N/A. Please note that with a 6% margin of error and an 90% confidence interval, using the Spring 2023 enrollment of 5,241 students, the college can safely say that 2,883-3,511 students have a less than favorable attitude toward the College’s Career and Academic Planning Center.

Answer Choices	Responses	
Strongly Agree	36%	54
Agree	23%	34
Neutral	16%	24
Disagree	0%	0
Strongly Disagree	1%	1
N/A	24%	35
	<b>Answered</b>	<b>148</b>
	<b>Skipped</b>	<b>16</b>

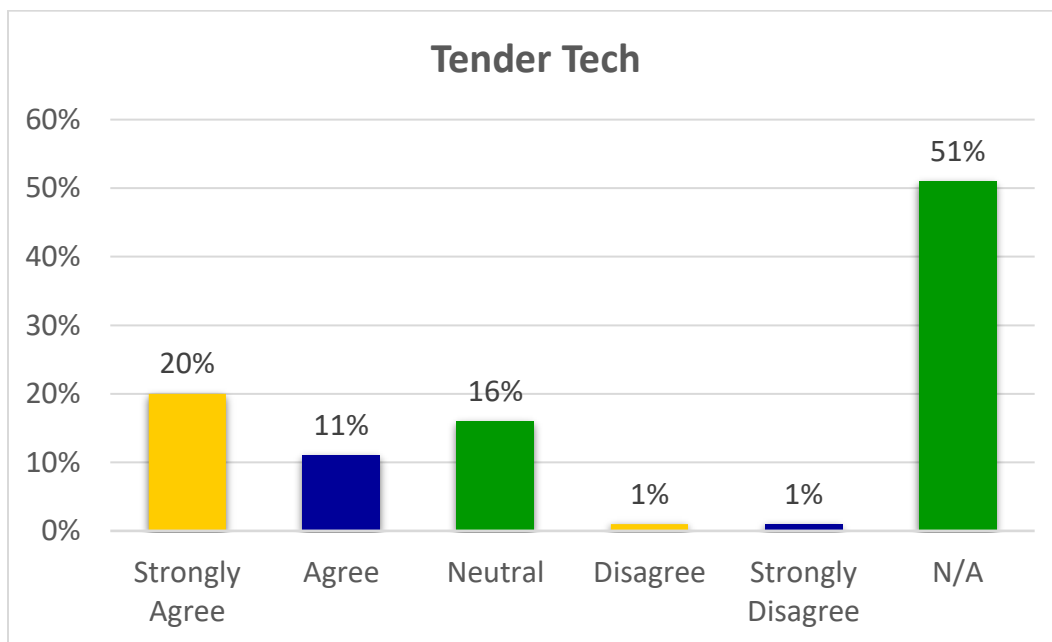




**QUESTION 7: CHILD CARE SERVICES/TENDER TECH**

Out of the 148 students; 51% responded N/A. One reason for this type of response is that these SCTC students do not utilize Tender Tech. The survey shows that of the remaining 49%, 31% strongly agree or agree that Tender Tech is appropriately and adequately meeting their needs. As Tender Tech identifies areas of improvement within the department’s annual planning and assessment process, the results of this survey could be used as an assessment instrument. Areas of focus to consider would be the 18% combined responses that are neutral, disagree, and strongly disagree. Please note that with a 6% margin of error and an 90% confidence interval, using the Spring 2023 enrollment of 5,241 students, the college can safely say that 629-1,257 students have a less than favorable attitude.

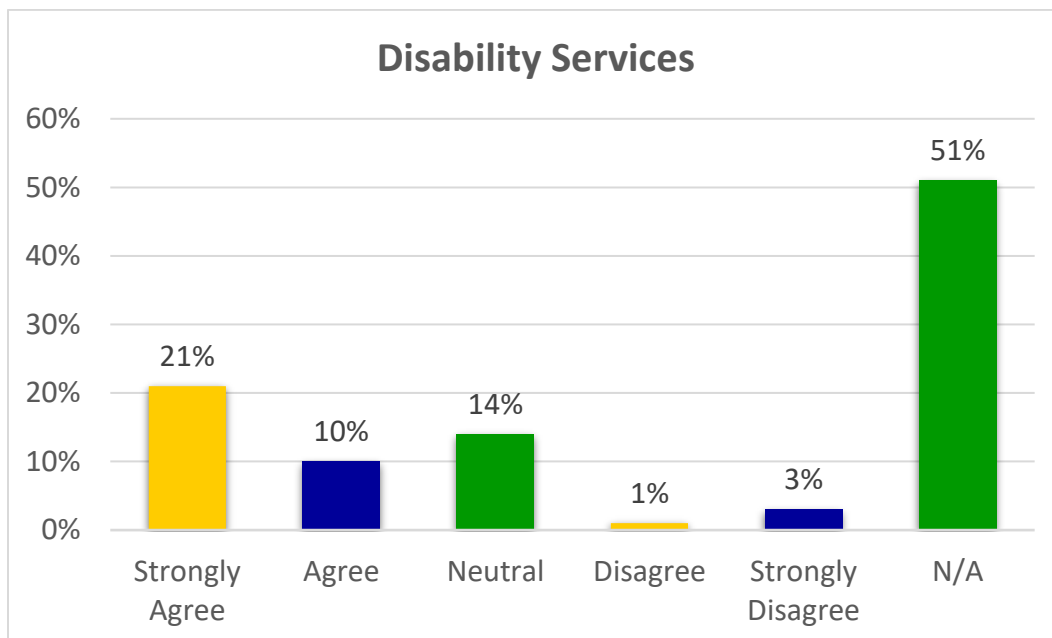
Answer Choices	Responses	
Strongly Agree	20%	30
Agree	11%	16
Neutral	16%	23
Disagree	1%	2
Strongly Disagree	1%	1
N/A	51%	76
	<b>Answered</b>	<b>148</b>
	<b>Skipped</b>	<b>16</b>



### QUESTION 8: DISABILITY SERVICES

Out of the 148 students responding to this question 51% responded N/A. One reason for this type of response is that these SCTC students do not identify as disabled. The survey shows that of the remaining 49% of students; 31% say they strongly agree or agree the disability services office is appropriately and adequately meeting their needs. As the disability services office identifies areas of improvement within the department’s annual planning and assessment process, the results of this survey could be used as an assessment instrument. Areas of focus to consider would be the 19% combined responses that are neutral, disagree, and strongly disagree. Please note that with a 6% margin of error and an 90% confidence interval, using the Spring 2023 enrollment of 5,241 students, the college can safely say that 682-1,310 students have a less than favorable attitude toward the College’s disability services.

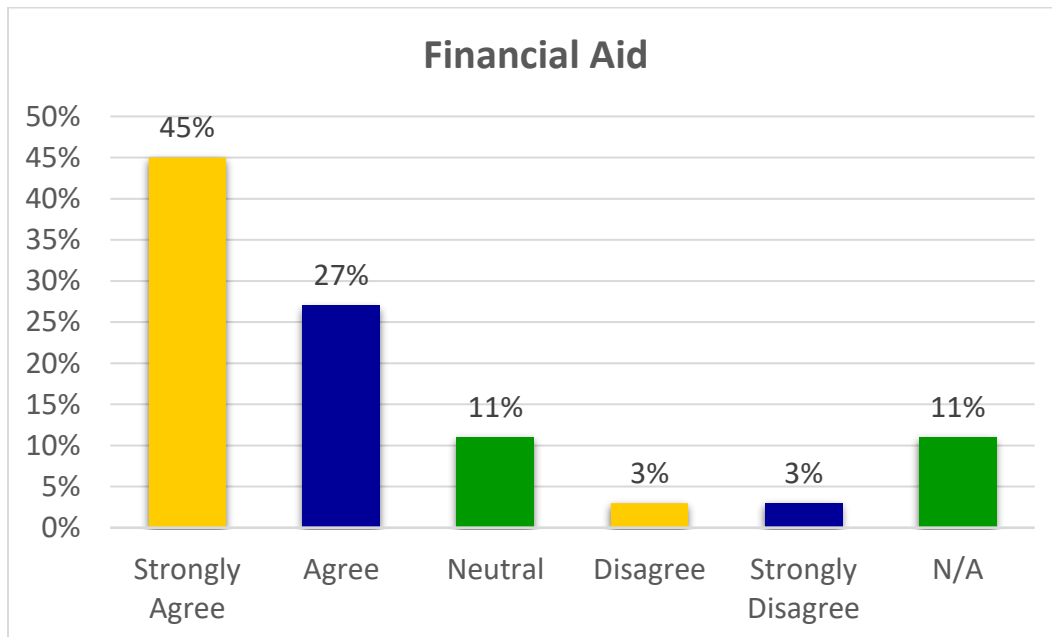
Answer Choices	Responses	
Strongly Agree	21%	31
Agree	10%	15
Neutral	14%	21
Disagree	1%	1
Strongly Disagree	3%	4
N/A	51%	76
	<b>Answered</b>	<b>148</b>
	<b>Skipped</b>	<b>16</b>



### QUESTION 9: FINANCIAL AID

Students have a favorable attitude toward the College’s financial aid office with 72% saying they strongly agree or agree the financial aid office is appropriately and adequately meeting their needs. As the financial aid office identifies areas of improvement within the department’s annual planning and assessment process, the results of this survey could be used as an assessment instrument. Areas of focus to consider would be the 28% combined responses that are neutral, disagree, strongly disagree, or N/A. Please note that with a 6% margin of error and an 90% confidence interval, using the Spring 2023 enrollment of 5,241 students, the college can safely say that 1,153-1,781 students have a less than favorable attitude toward the College’s financial aid office.

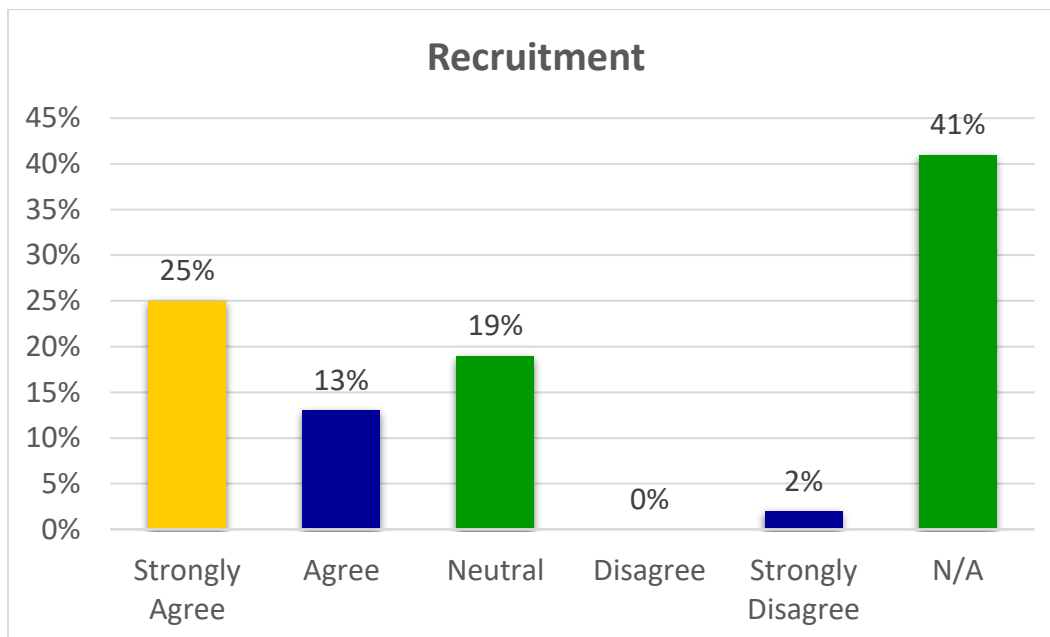
Answer Choices	Responses	
Strongly Agree	45%	66
Agree	27%	40
Neutral	11%	17
Disagree	3%	5
Strongly Disagree	3%	4
N/A	11%	16
	<b>Answered</b>	<b>148</b>
	<b>Skipped</b>	<b>16</b>



## QUESTION 10: RECRUITMENT

Out of the 148 students responding to this question 41% responded N/A. One reason for this is that students, after enrollment, no longer utilize the recruitment office. The survey shows that the remaining 38% students respond that they strongly agree or agree the recruitment office is appropriately and adequately meeting their needs. As the recruitment office identifies areas of improvement within the annual planning and assessment process, results of this survey could be used as an assessment instrument. Areas of focus would be the 21% combined responses that are neutral, disagree, and strongly disagree. Please note that with a 6% margin of error and an 90% confidence interval, using the Spring 2023 enrollment of 5,241 students, the college can safely say that 786-1,414 students have a less than favorable attitude toward the College's recruitment office.

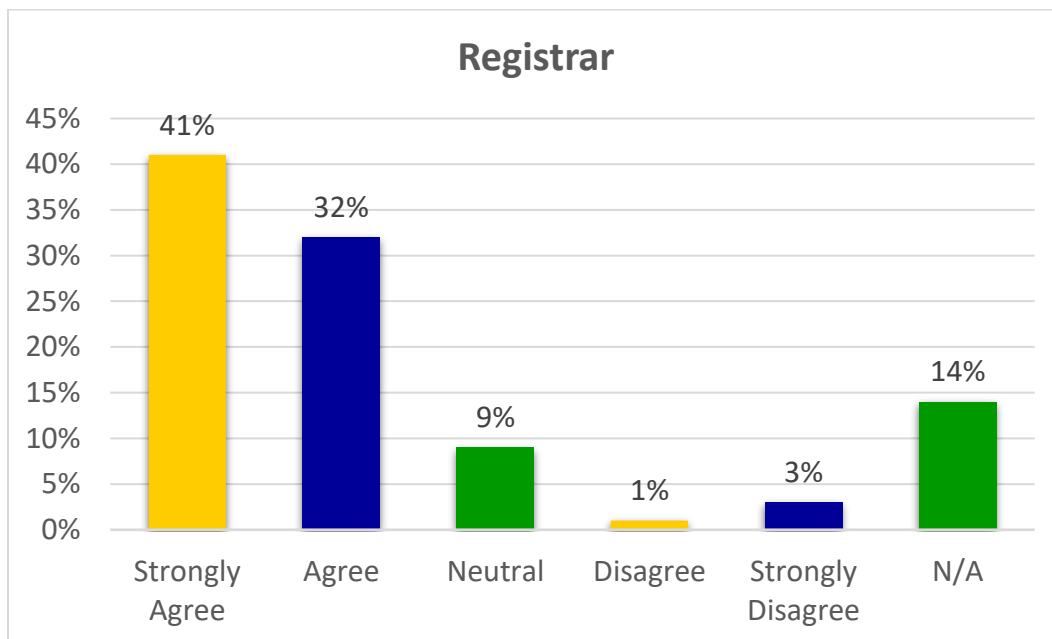
Answer Choices	Responses	
Strongly Agree	25%	37
Agree	13%	19
Neutral	19%	28
Disagree	0%	0
Strongly Disagree	2%	3
N/A	41%	61
	<b>Answered</b>	<b>148</b>
	<b>Skipped</b>	<b>16</b>



### QUESTION 11: REGISTRAR

Students have a favorable attitude toward the College’s registrar office with 73% saying they strongly agree or agree the registrar office is appropriately and adequately meeting their needs. As the registrar office identifies areas of improvement within the department’s annual planning and assessment process, the results of this survey could be used as an assessment instrument. Areas of focus to consider would be the 27% combined responses that are neutral, disagree, strongly disagree, or N/A. Please note that with a 6% margin of error and an 90% confidence interval, using the Spring 2023 enrollment of 5,241 students, the college can safely say that 1,101- 1,729 students have a less than favorable attitude toward the College’s registrar office.

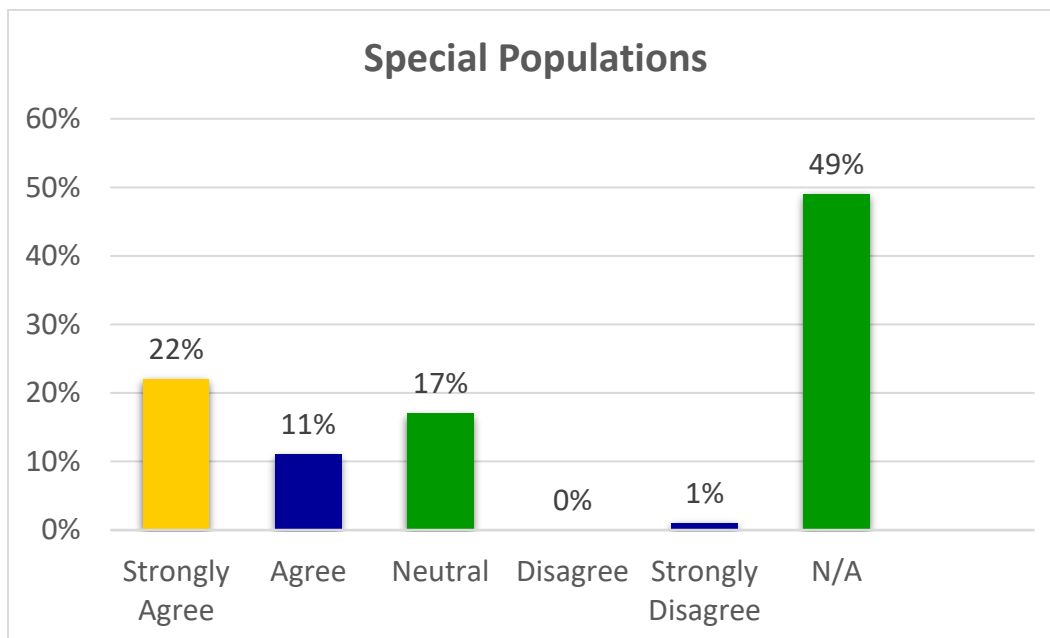
Answer Choices	Responses	
Strongly Agree	41%	61
Agree	32%	48
Neutral	9%	13
Disagree	1%	1
Strongly Disagree	3%	5
N/A	14%	20
	<b>Answered</b>	<b>148</b>
	<b>Skipped</b>	<b>16</b>



## QUESTION 12: SPECIAL POPULATIONS

Out of the 148 students responding to this question 49% responded N/A. One reason for this type of response is that these SCTC students do not identify as special populations. The survey shows that of the remaining responses 33% that they strongly agree or agree the special populations' office is appropriately and adequately meeting their needs. As the special populations' office identifies areas of improvement within the department's annual planning and assessment process, the results of this survey could be used as an assessment instrument. Areas of focus to consider would be the 18% combined responses that are neutral, disagree, and strongly disagree. Please note that with a 6% margin of error and an 90% confidence interval, using the Spring 2023 enrollment of 5,241 students, the college can safely say that 629-1,257 students have a less than favorable attitude toward the College's special populations' office.

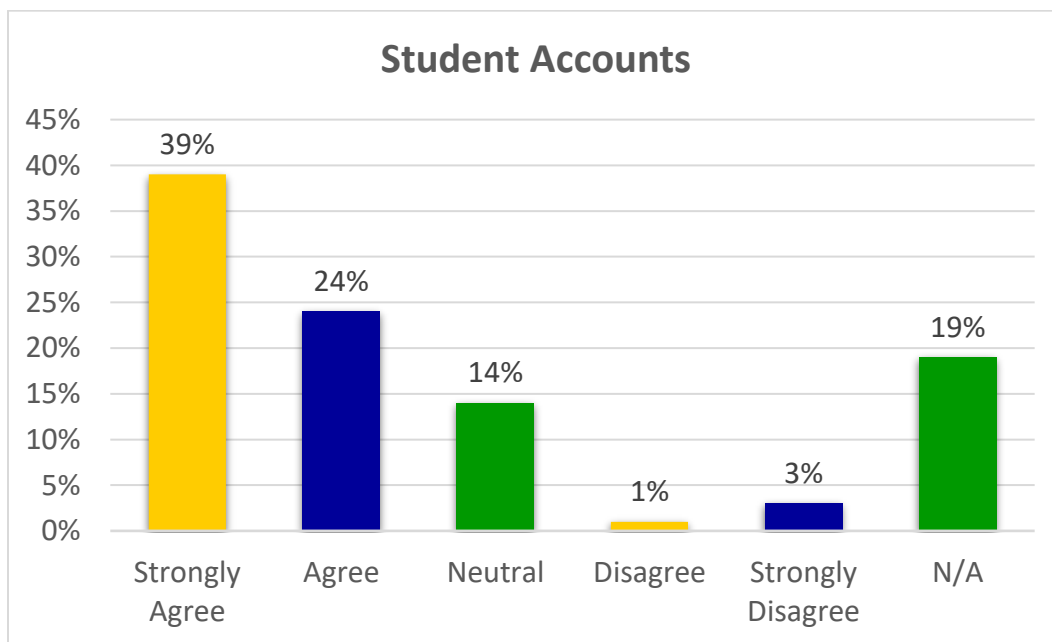
Answer Choices	Responses	
Strongly Agree	22%	33
Agree	11%	17
Neutral	17%	25
Disagree	0%	0
Strongly Disagree	1%	1
N/A	49%	72
	<b>Answered</b>	<b>148</b>
	<b>Skipped</b>	<b>16</b>



### QUESTION 13: STUDENT ACCOUNTS

Students have a moderately favorable attitude toward the College’s student accounts office with 63% saying they strongly agree or agree the student accounts office is appropriately and adequately meeting their needs. As the student accounts office identifies areas of improvement within the department’s annual planning and assessment process, the results of this survey could be used as an assessment instrument. Areas of focus to consider would be the 37% combined responses that are neutral, disagree, strongly disagree, or N/A. Please note that with a 6% margin of error and an 90% confidence interval, using the Spring 2023 enrollment of 5,241 students, the college can safely say 1,625-2,253 students have a less than favorable attitude toward the College’s student accounts office.

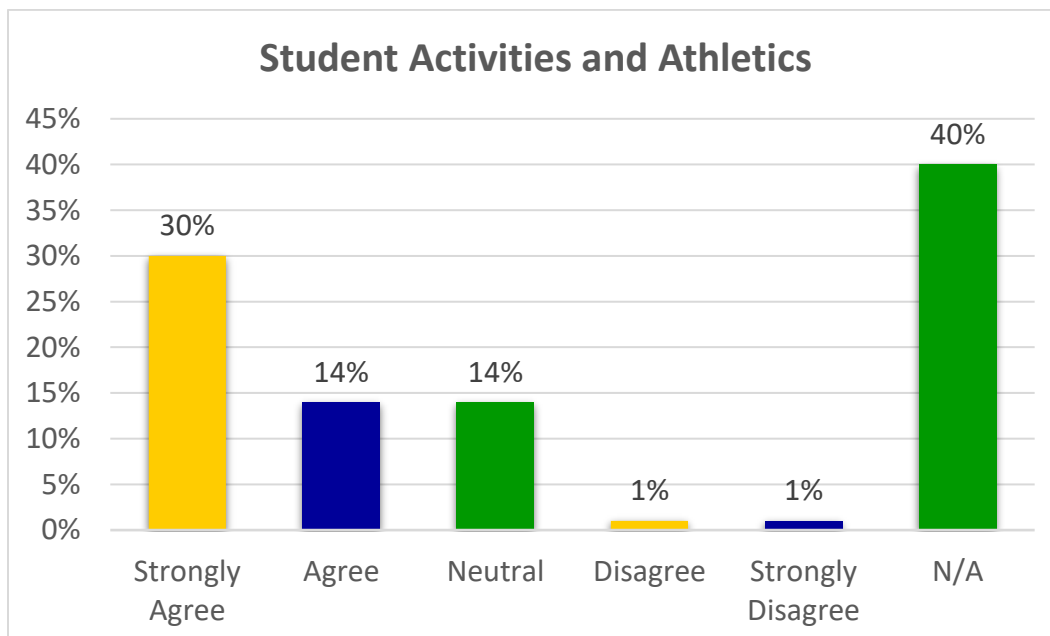
Answer Choices	Responses	
Strongly Agree	39%	57
Agree	24%	35
Neutral	14%	21
Disagree	1%	2
Strongly Disagree	3%	4
N/A	19%	28
	<b>Answered</b>	<b>147</b>
	<b>Skipped</b>	<b>17</b>



## QUESTION 14: STUDENT ACTIVITIES AND ATHLETICS

Students have a less than favorable attitude toward the College’s student activities and athletics office with 44% saying they strongly agree or agree the student activities and athletics office is appropriately and adequately meeting their needs. As the student activities and athletics office identifies areas of improvement within the department’s annual planning and assessment process, the results of this survey could be used as an assessment instrument. Areas of focus to consider would be the 40% of student who answered N/A as well as the combined responses that are neutral, disagree, strongly disagree of 16%. Please note that with a 6% margin of error and an 90% confidence interval, using the Spring 2023 enrollment of 5,241 students, the college can safely say, after removing N/A response, that 524-1,152 have a less than favorable attitude toward the College’s student activities and athletics office.

Answer Choices	Responses	
Strongly Agree	30%	45
Agree	14%	21
Neutral	14%	21
Disagree	1%	1
Strongly Disagree	1%	1
N/A	40%	59
	<b>Answered</b>	<b>148</b>
	<b>Skipped</b>	<b>16</b>

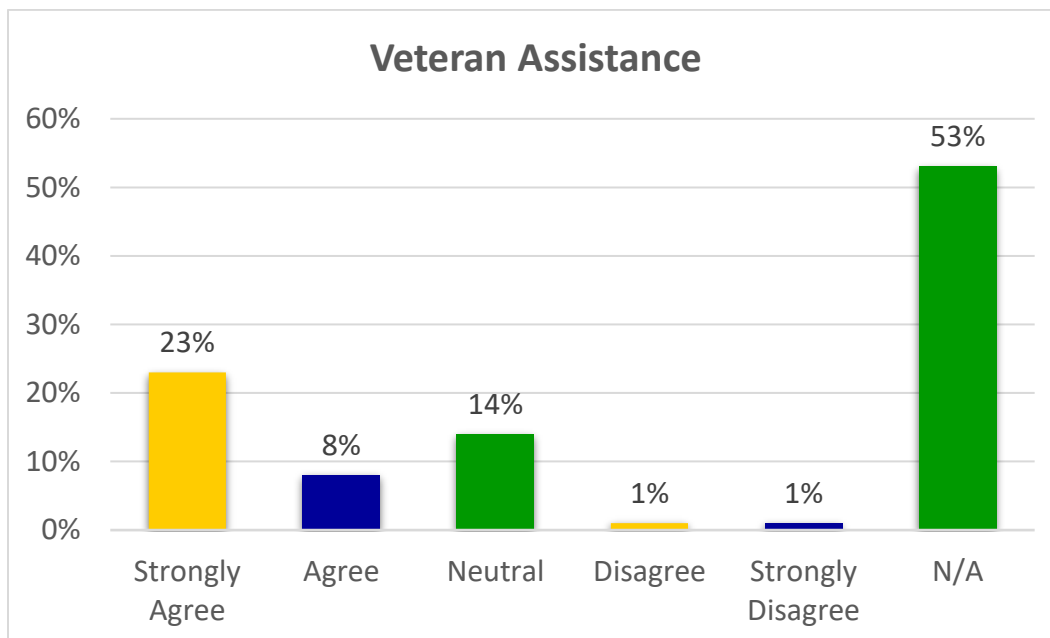




### QUESTION 15: VETERAN ASSISTANCE

Out of the 148 students responding to this question 53% responded N/A. One reason for this type of response is that these SCTC students are not veterans. Removing the 53% of students who checked N/A, the survey shows that of the remaining 47%, 31% say that they strongly agree or agree the veteran assistance office is appropriately and adequately meeting their needs. As the veteran assistance office identifies areas of improvement within the department’s annual planning and assessment process, the results of this survey could be used as an assessment instrument. Areas of focus to consider would be the 16% combined responses that are neutral, disagree, and strongly disagree. Please note that with a 6% margin of error and an 90% confidence interval, using the Spring 2023 enrollment of 5,241 students, the college can safely say that 524-1,152 students have a less than favorable attitude toward the College’s veteran assistance office.

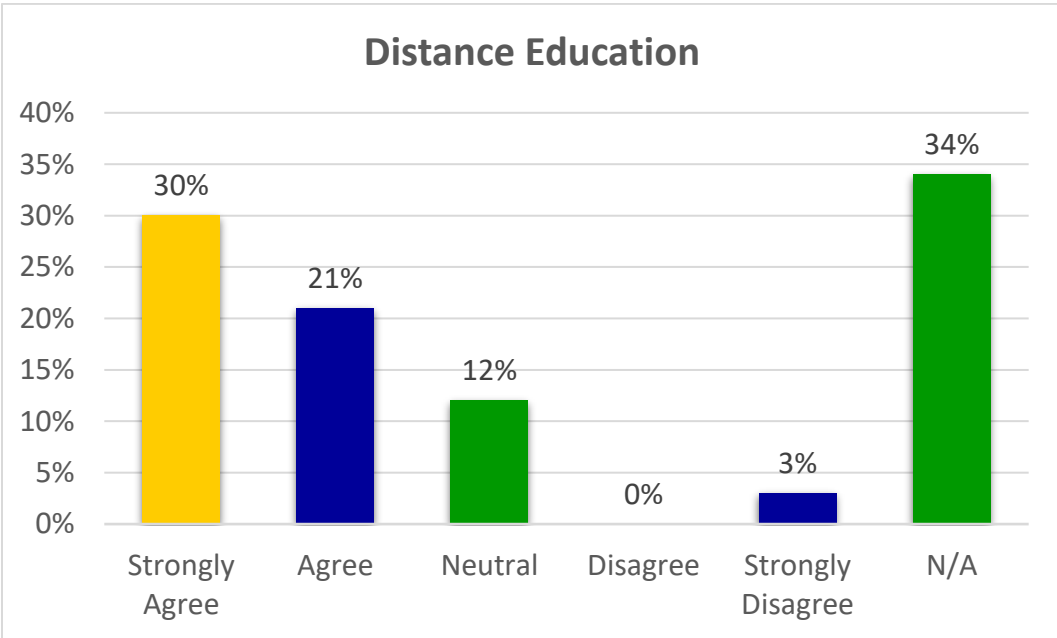
Answer Choices	Responses	
Strongly Agree	23%	34
Agree	8%	12
Neutral	14%	20
Disagree	1%	1
Strongly Disagree	1%	2
N/A	53%	79
	<b>Answered</b>	<b>148</b>
	<b>Skipped</b>	<b>16</b>



**QUESTION 16: DISTANCE EDUCATION**

Out of the 146 students responding to this question 34% responded N/A. One reason for this type of response is that these SCTC students do not identify as a distance education student. The survey shows that of the remaining 66% of responders, that 51% say they strongly agree or agree the distance education office is appropriately and adequately meeting their needs. As the distance education office identifies areas of improvement within the department’s annual planning and assessment process, the results of this survey could be used as an assessment instrument. Areas of focus to consider would be the 15% combined responses that are neutral, disagree, and strongly disagree. Please note that with a 6% margin of error and an 90% confidence interval, using the Spring 2023 enrollment of 5,241 students, the college can safely say that 472-1,100 students have a less than favorable attitude toward the College’s distance education office.

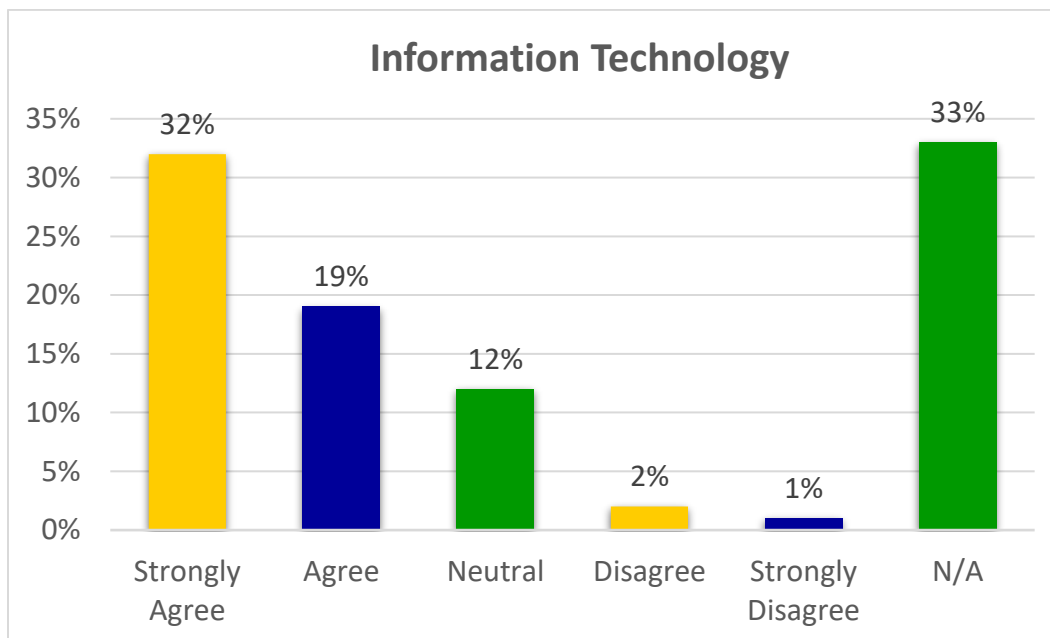
Answer Choices	Responses	
Strongly Agree	30%	44
Agree	21%	31
Neutral	12%	17
Disagree	0%	0
Strongly Disagree	3%	4
N/A	34%	50
	<b>Answered</b>	<b>146</b>
	<b>Skipped</b>	<b>18</b>



### QUESTION 17: INFORMATION TECHNOLOGY

Out of the 122 students responding to this question 33% responded N/A. One reason for this type of response is that these SCTC students do not need the services offered by IT. The survey shows that of the remaining 67% of responders, 51% said that they strongly agree or agree the department of information technology is appropriately and adequately meeting their needs. As IT identifies areas of improvement within the department’s annual planning and assessment process, the results of this survey could be used as an assessment instrument. Areas of focus to consider would be the 15% combined responses that are neutral, disagree, and strongly disagree. Please note that with a 6% margin of error and an 90% confidence interval, using the Spring 2023 enrollment of 5,241 students, the college can safely say that 472-1,100 students have a less than favorable attitude toward the College’s department of information technology.

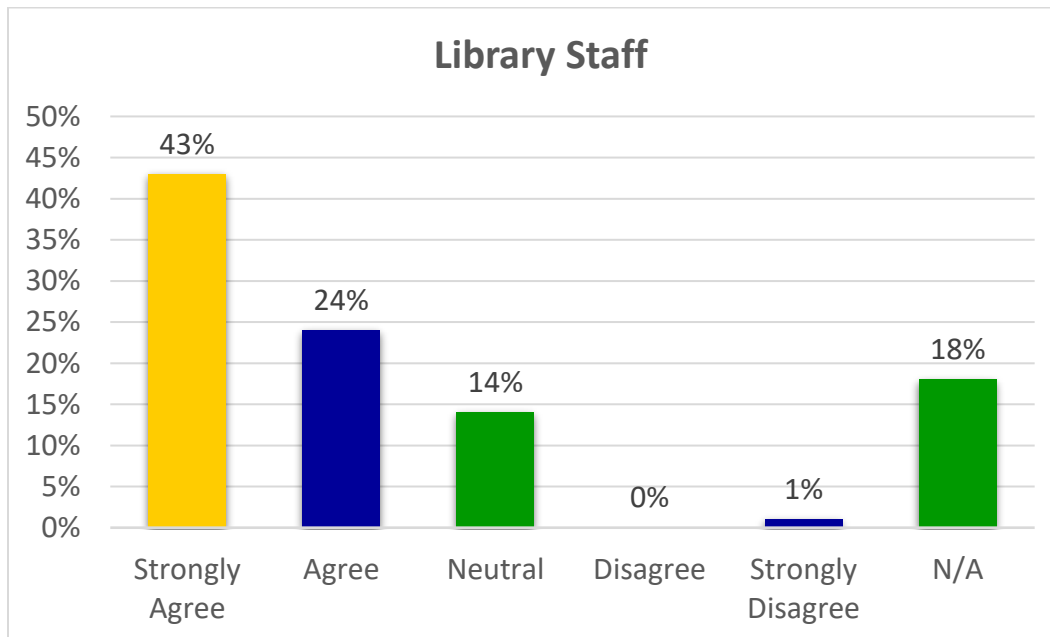
Answer Choices	Responses	
Strongly Agree	32%	47
Agree	19%	28
Neutral	12%	18
Disagree	2%	3
Strongly Disagree	1%	2
N/A	33%	48
	<b>Answered</b>	<b>146</b>
	<b>Skipped</b>	<b>18</b>



### QUESTION 18: LIBRARY STAFF

Student's attitude toward the College's library shows that 67% say they strongly agree or agree the Library is appropriately and adequately meeting their needs. As the Library identifies areas of improvement within the department's annual planning and assessment process, the results of this survey could be used as an assessment instrument. Areas of focus to consider would be the 33% combined responses that are neutral, disagree, strongly disagree, or N/A. Please note that with a 6% margin of error and an 90% confidence interval, using the Spring 2023 enrollment of 5,241 students, the college can safely say that 1,415-2,043 students have a less than favorable attitude toward the College's Library.

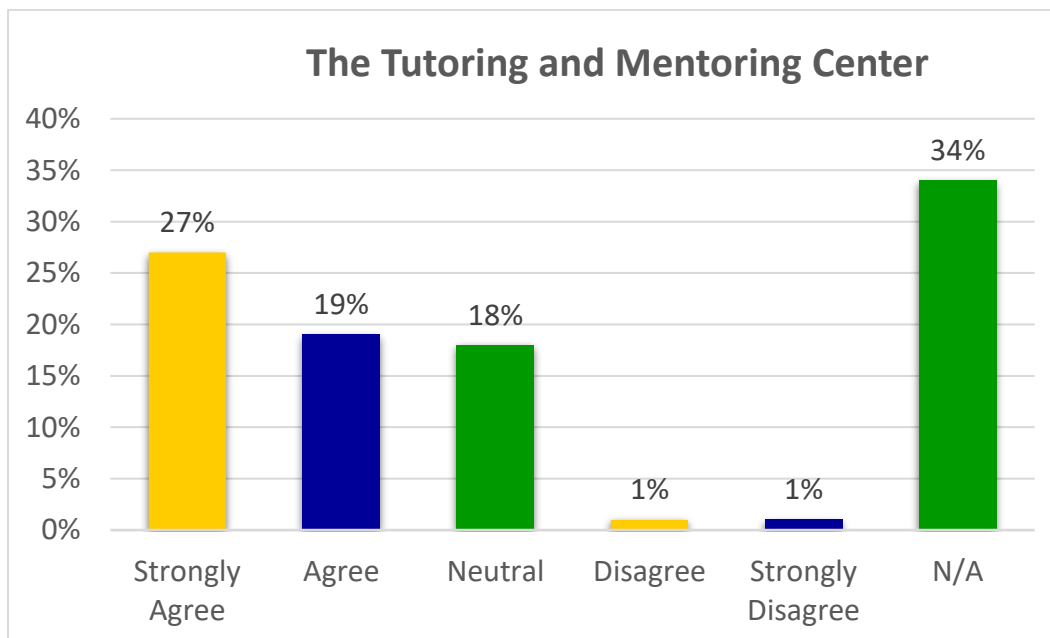
Answer Choices	Responses	
Strongly Agree	43%	63
Agree	24%	36
Neutral	14%	20
Disagree	0%	0
Strongly Disagree	1%	1
N/A	18%	26
	<b>Answered</b>	<b>146</b>
	<b>Skipped</b>	<b>18</b>



### QUESTION 19: TUTORING AND MENTORING

Out of the 146 students responding to this question 34% responded N/A. One reason for this type of response is that these SCTC students do not take advantage of the services offered in tutoring and mentoring center. Of the remaining 66% of responders, 46% said that they strongly agree or agree that tutoring and mentoring is appropriately and adequately meeting their needs. As tutoring and mentoring identifies areas of improvement within the department’s annual planning and assessment process, the results of this survey could be used as an assessment instrument. Areas of focus to consider would be the 21% combined responses that are neutral, disagree, and strongly disagree. Please note that with a 6% margin of error and an 90% confidence interval, using the Spring 2023 enrollment of 5,241 students, the college can safely say that 786-1,414 students have a less than favorable attitude toward the College’s tutoring and mentoring center.

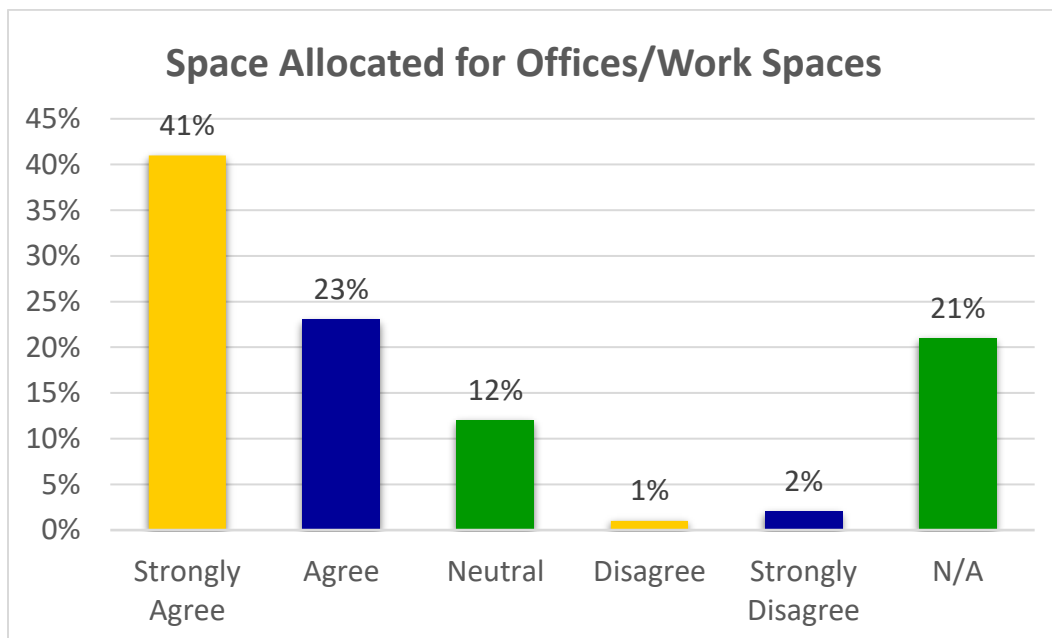
Answer Choices	Responses	
Strongly Agree	27%	40
Agree	19%	27
Neutral	18%	26
Disagree	1%	2
Strongly Disagree	1%	1
N/A	34%	50
	<b>Answered</b>	<b>146</b>
	<b>Skipped</b>	<b>18</b>



**QUESTION 20: SPACE ALLOCATED IN OFFICES/WORK SPACE**

Out of the 143 students responding to this question 21% responded N/A. One reason for this type of response is that these SCTC students do not take advantage of the offices and work spaces on campus (online students). Of the remaining 79% of responders, 64% say they strongly agree or agree the offices/work space are appropriately and adequately meeting their needs. As the various college departments identify areas of improvement within the department’s annual planning and assessment process, the results of this survey could be used as an assessment instrument. Areas of focus to consider would be the 15% combined responses that are neutral, disagree, strongly disagree. Please note that with a 6% margin of error and an 90% confidence interval, using the Spring 2023 enrollment of 5,241 students, the college can safely say that 472-1,100 students have a less than favorable attitude toward the College’s offices/work space.

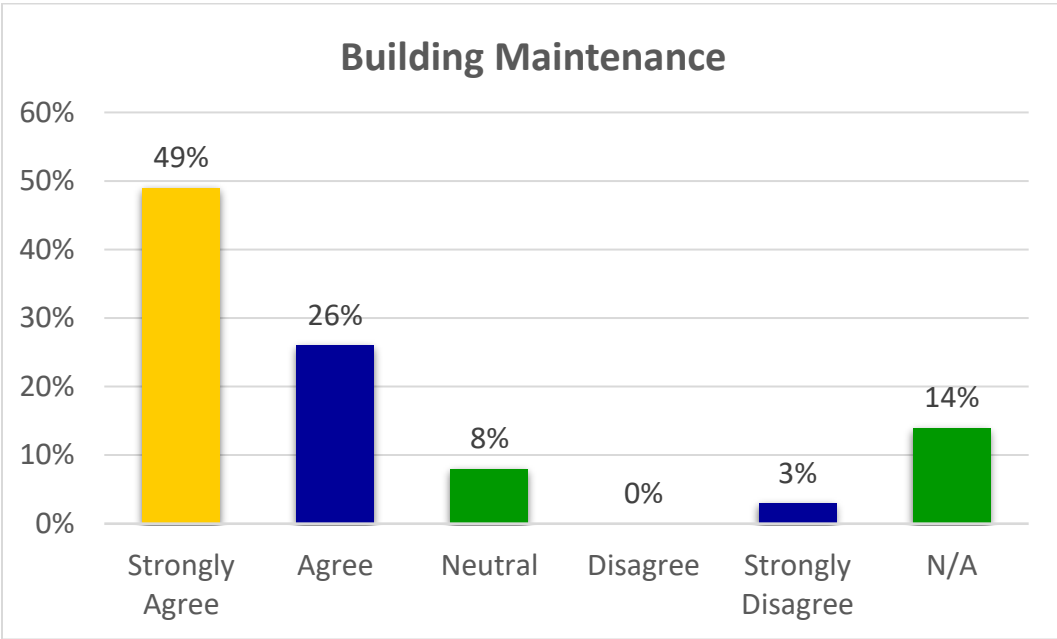
Answer Choices	Responses	
Strongly Agree	41%	58
Agree	23%	33
Neutral	12%	17
Disagree	1%	2
Strongly Disagree	2%	3
N/A	21%	30
	<b>Answered</b>	<b>143</b>
	<b>Skipped</b>	<b>21</b>



**QUESTION 21: BUILDINGS ARE WELL MAINTAINED**

Student’s attitude toward the College’s buildings shows that 75% say they strongly agree or agree the buildings are appropriately and adequately meeting their needs. As the various college departments identify areas of improvement within the department’s annual planning and assessment process, the results of this survey could be used as an assessment instrument. Areas of focus to consider would be the 25% combined responses that are neutral, disagree, strongly disagree, or N/A. Please note that with a 6% margin of error and an 90% confidence interval, using the Spring 2023 enrollment of 5,241 students, the college can safely say that 996-1,624 have a less than favorable attitude toward the College’s buildings.

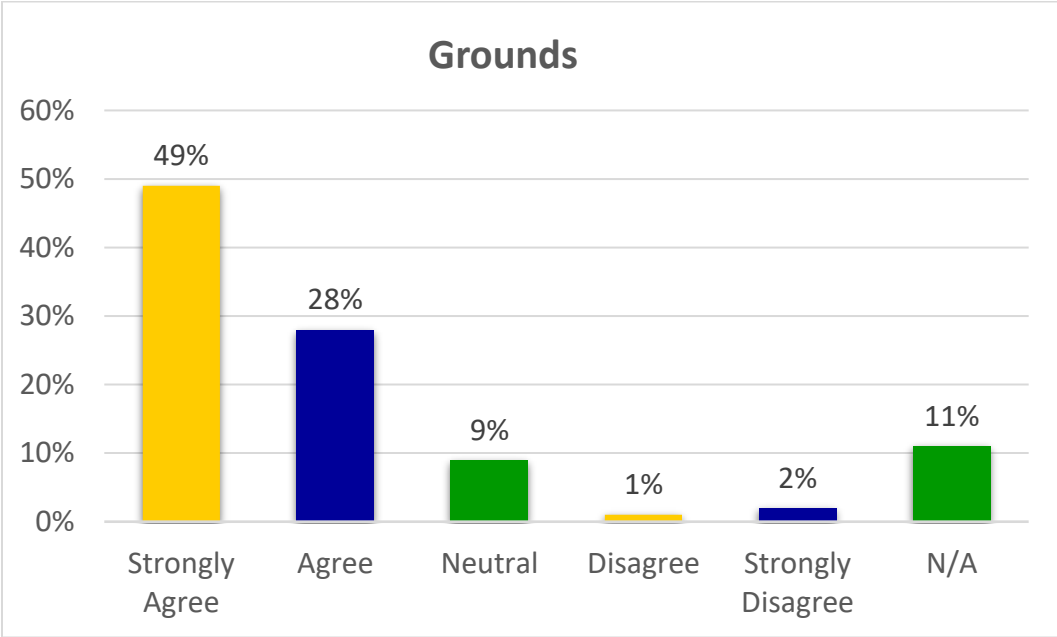
Answer Choices	Responses	
Strongly Agree	49%	70
Agree	26%	37
Neutral	8%	12
Disagree	0%	0
Strongly Disagree	3%	4
N/A	14%	20
	<b>Answered</b>	<b>143</b>
	<b>Skipped</b>	<b>21</b>



**QUESTION 22: GROUNDS**

Student’s attitude toward the College’s grounds shows that 77% say they strongly agree or agree the grounds are appropriately and adequately meeting their needs. As the various college departments identify areas of improvement within the department’s annual planning and assessment process, the results of this survey could be used as an assessment instrument. Areas of focus to consider would be the 23% combined responses that are neutral, disagree, strongly disagree, or N/A. Please note that with a 6% margin of error and an 90% confidence interval, using the Spring 2023 enrollment of 5,241 students, the college can safely say that 891-1,519 students have a less than favorable attitude toward the College’s grounds.

Answer Choices	Responses	
Strongly Agree	49%	69
Agree	28%	40
Neutral	9%	13
Disagree	1%	1
Strongly Disagree	2%	3
N/A	11%	16
	<b>Answered</b>	<b>142</b>
	<b>Skipped</b>	<b>22</b>

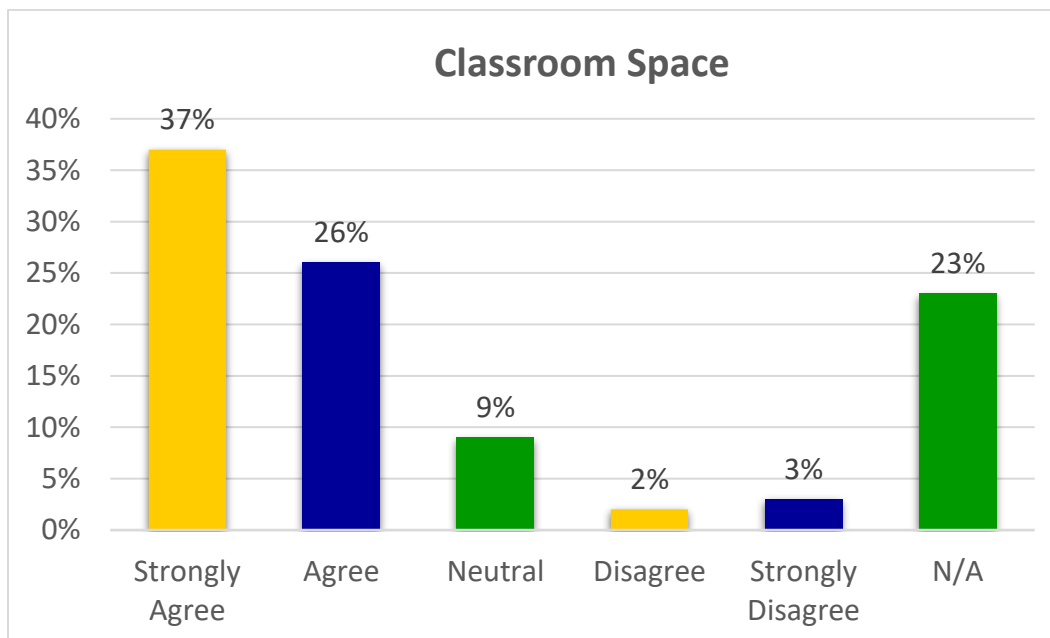




### QUESTION 23: CLASSROOM SPACE

Out of the 141 students responding to this question 23% responded N/A. One reason for this type of response is that these SCTC students do not utilize classroom spaces on campus (online students). Of the remaining 77% of responders, 63% say they strongly agree or agree classroom space is appropriately and adequately meeting their needs. As the various college departments identify areas of improvement within the department’s annual planning and assessment process, the results of this survey could be used as an assessment instrument. Areas of focus to consider would be the 14% combined responses that are neutral, disagree, strongly disagree. Please note that with a 6% margin of error and an 90% confidence interval, using the Spring 2023 enrollment of 5,241 students, the college can safely say that 419-1,047 students have a less than favorable attitude toward the College’s classroom space.

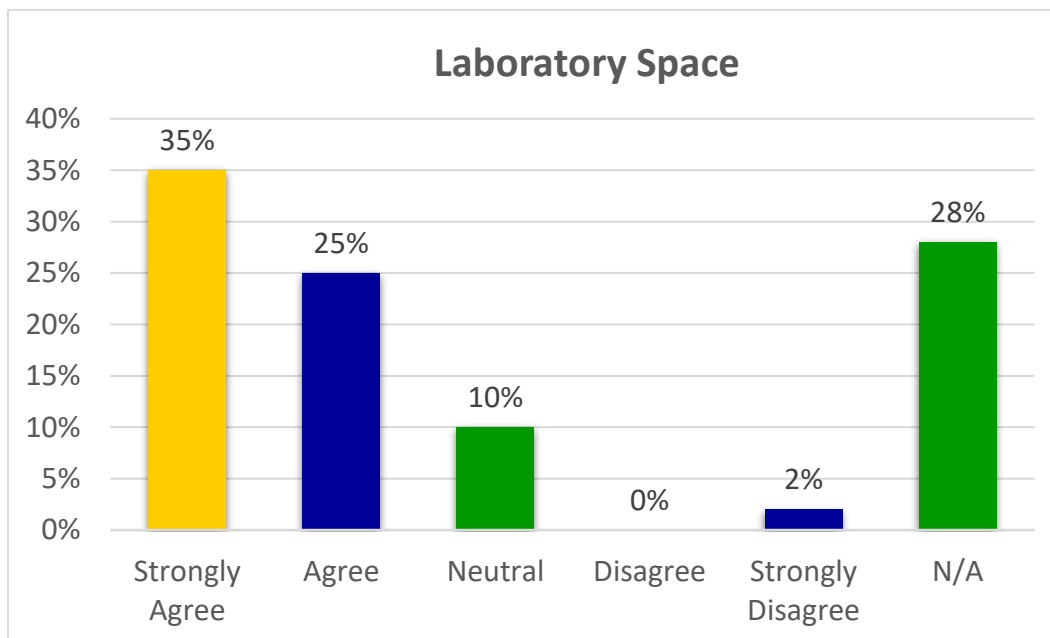
Answer Choices	Responses	
Strongly Agree	37%	52
Agree	26%	36
Neutral	9%	13
Disagree	2%	3
Strongly Disagree	3%	4
N/A	23%	33
	<b>Answered</b>	<b>141</b>
	<b>Skipped</b>	<b>23</b>



## QUESTION 24: LABORATORY SPACE

Out of the 142 students responding to this question 28% responded N/A. One reason for this type of response is that these SCTC students may not take advantage of the laboratory spaces on campus (online students/program limitations). Of the remaining 72% of responders, 60% say they strongly agree or agree laboratory space appropriately and adequately meets their needs. As the various college departments identify areas of improvement within the department's annual planning and assessment process, the results of this survey could be used as an assessment instrument. Areas of focus to consider would be the 12% combined responses that are neutral, disagree, strongly disagree. Please note that with a 6% margin of error and an 90% confidence interval, using the Spring 2023 enrollment of 5,241 students, the college can safely say that 315-943 students have a less than favorable attitude toward the College's offices/work space.

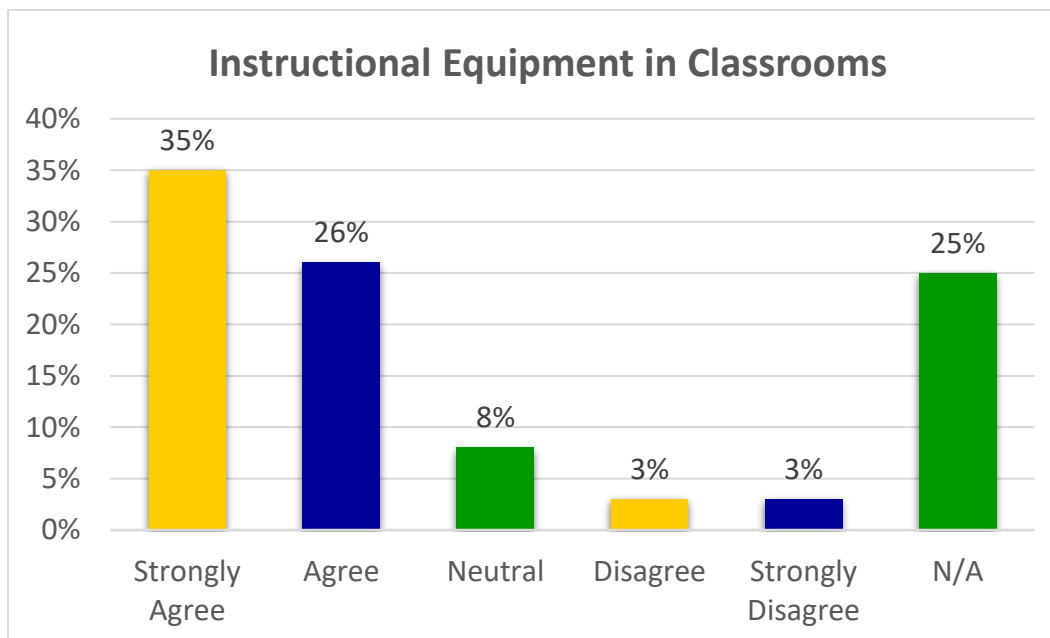
Answer Choices	Responses	
Strongly Agree	35%	50
Agree	25%	35
Neutral	10%	14
Disagree	0%	0
Strongly Disagree	2%	3
N/A	28%	40
	<b>Answered</b>	<b>142</b>
	<b>Skipped</b>	<b>22</b>



## QUESTION 25: INSTRUCTIONAL EQUIPMENT IN CLASSROOMS

Out of the 142 students responding to this question 25% responded N/A. One reason for this type of response is that these students may not utilize instructional equipment in classrooms (online students/program limitations). Of the remaining 75% of responders, 61% say they strongly agree or agree instructional equipment appropriately and adequately meets their needs. As the various college departments identify areas of improvement within the department’s annual planning and assessment process, the results of this survey could be used as an assessment instrument. Areas of focus to consider would be the 14% combined responses that are neutral, disagree, strongly disagree. Please note that with a 6% margin of error and an 90% confidence interval, using the Spring 2023 enrollment of 5,241 students, the college can safely say that 419-1,047 students have a less than favorable attitude toward the College’s instructional equipment in classrooms.

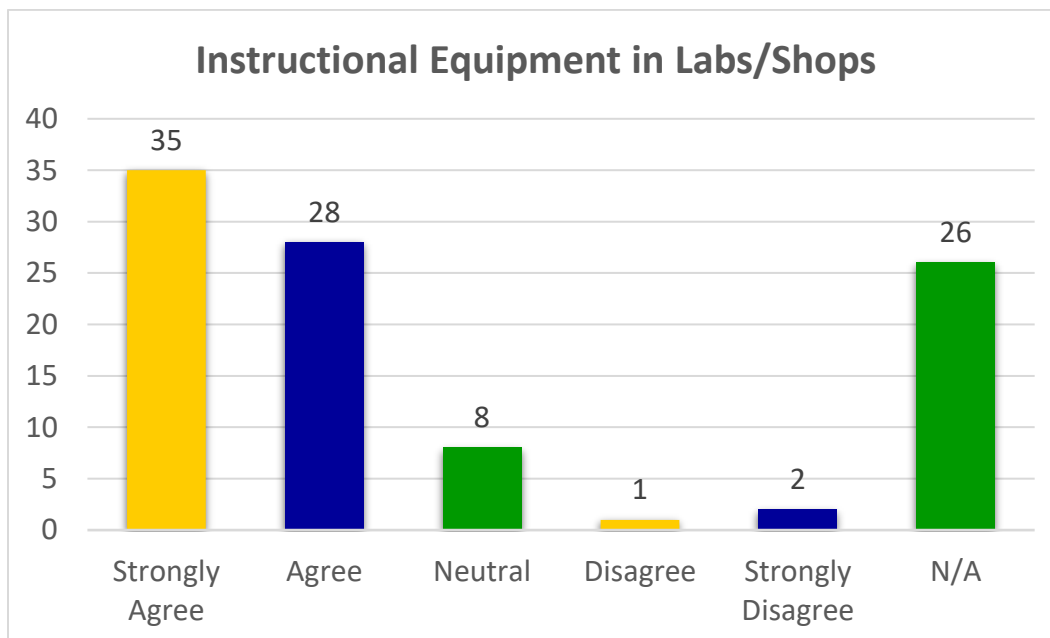
Answer Choices	Responses	
Strongly Agree	35%	50
Agree	26%	37
Neutral	8%	11
Disagree	3%	4
Strongly Disagree	3%	4
N/A	25%	36
	<b>Answered</b>	<b>142</b>
	<b>Skipped</b>	<b>22</b>



## QUESTION 26: INSTRUCTIONAL EQUIPMENT IN SHOPS/LABS

Out of the 143 students responding to this question 26% responded N/A. One reason for this type of response is that these students do not utilize instructional equipment in shops/labs (online students/program limitations). Of the remaining 74% of responders, 63% say they strongly agree or agree the instructional equipment in shops/labs appropriately and adequately meets their needs. As the various college departments identify areas of improvement within the annual planning and assessment process, the results of this survey could be used as an assessment instrument. Areas of focus to consider would be the 11% combined responses that are neutral, disagree, strongly disagree. Please note that with a 6% margin of error and an 90% confidence interval, using the Spring 2023 enrollment of 5,241 students, the college can safely say that 262-890 students have a less than favorable attitude toward the College's instructional equipment in shops/labs.

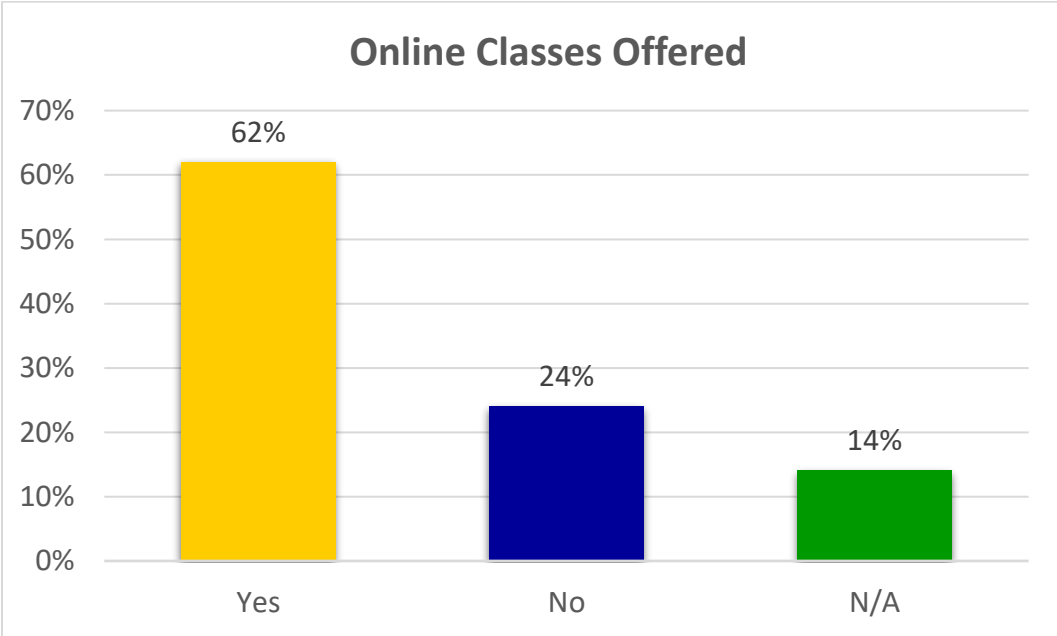
Answer Choices	Responses	
Strongly Agree	35%	49
Agree	28%	40
Neutral	8%	12
Disagree	1%	1
Strongly Disagree	2%	3
N/A	26%	36
	<b>Answered</b>	<b>141</b>
	<b>Skipped</b>	<b>23</b>



**QUESTION 27: MORE ONLINE CLASSES**

This Spring 2023 survey was the first-time students were asked if they prefer to have more online classes, if made available. Out of the 140 students responding to this question 14% responded N/A. One reason for this type of response is that these students may be in a program that requires face-to-face instruction. Of the remaining 86% of responders, 62% say they would prefer more online offerings. As the various college departments identify areas of improvement within the annual planning and assessment process, specifically when looking at enrollment, the results of this survey could be used as an assessment instrument. Please note that with a 6% margin of error and an 90% confidence interval, using the Spring 2023 enrollment of 5,241 students, the college can safely say that 2,935-3,563 students would prefer more online classes.

Answer Choices	Responses	
Strongly Agree	62%	87
Agree	24%	34
N/A	14%	19
	<b>Answered</b>	<b>140</b>
	<b>Skipped</b>	<b>24</b>



## QUESTION 28: ONLINE CLASSES IMPACTING COURSE LOAD

This Spring 2023 survey was the first-time students were asked if they would have increased their course load if there were more online class options. Out of the 140 students responding to this question 11% responded N/A. One reason for this type of response is that these students may be in a program that requires face-to-face instruction. Of the remaining 89% of responders, 48% say they would have increased their course load for online classes. As the various college departments identify areas of improvement within the annual planning and assessment process, specifically when looking at enrollment, the results of this survey could be used as an assessment instrument. Please note that with a 6% margin of error and an 90% confidence interval, using the Spring 2023 enrollment of 5,241 students, the college can safely say that 2,201-2,829 students would increase their course load if there were more online class options available to them.

Answer Choices	Responses	
Strongly Agree	48%	67
Agree	41%	57
N/A	11%	16
	<b>Answered</b>	<b>140</b>
	<b>Skipped</b>	<b>24</b>

